## UTILITY BILLING SCHEDULE OF DEPOSIT FEES EFFECTIVE DECEMBER 1<sup>st</sup>, 2009 APPROVED BY CITY COUNCIL JUNE 16<sup>th</sup>, 2009

Utility Service deposits *shall* be required for initiation of services based upon the following criteria:

- Existing customers with:
  - Good credit and no social security number or appropriate tax ID number on file with Utility Billing will be assessed the full deposit amount when requesting new service or transferring service.
  - o Poor credit will be assessed the full deposit amount.
- New Customers:
  - Will be assessed the full deposit amount.

Utility Service deposits *shall not* be required for initiation of services based on the following criteria:

- Existing customers with:
  - o Good credit and a social security number or appropriate tax ID number on file with Utility Billing when requesting new service or transferring service.

Credit worthiness is established in the Utility Billing system. Effective July 6<sup>th</sup>, 2010 all customers will have a 1000 point credit score. From that date forward, points will be deducted for negative financial interaction. Points will be restored on the 12 month anniversary of the deduction as long as positive payment history has occurred after the instance. Positive payment history is determined by on-time payments. If an account falls below 700 points the customer will be considered "risky".

Deposit refunds will be applied to the customer account *without interest* after 12 months of good payment history and a credit score in excess of 700.

## **Deposit Fee Schedule**

Residential Customers - \$50

Institutional Customers - \$50

Commercial Customers - \$50

Sewer only Customers - \$50

Deposit amounts may be paid in two installments with the regular monthly bill at the request of the customer upon initiation of services.