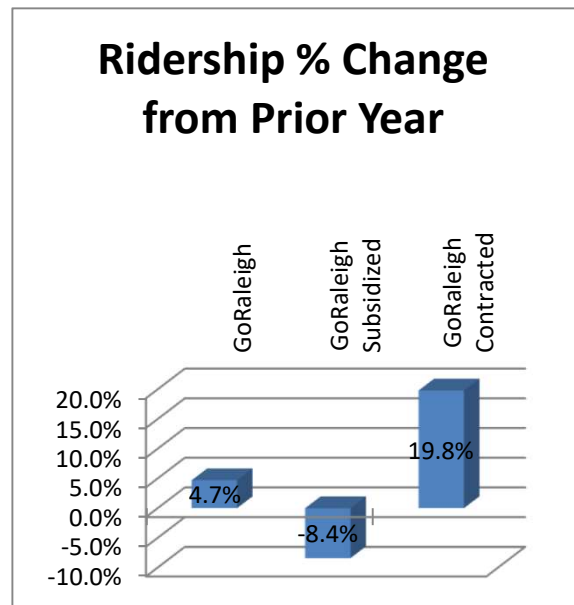
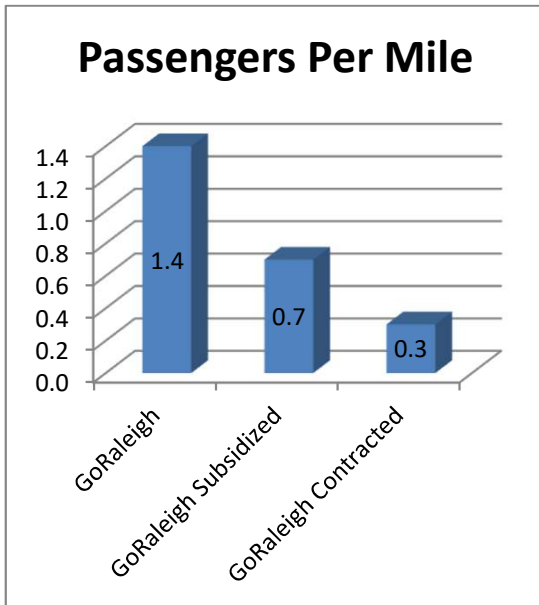
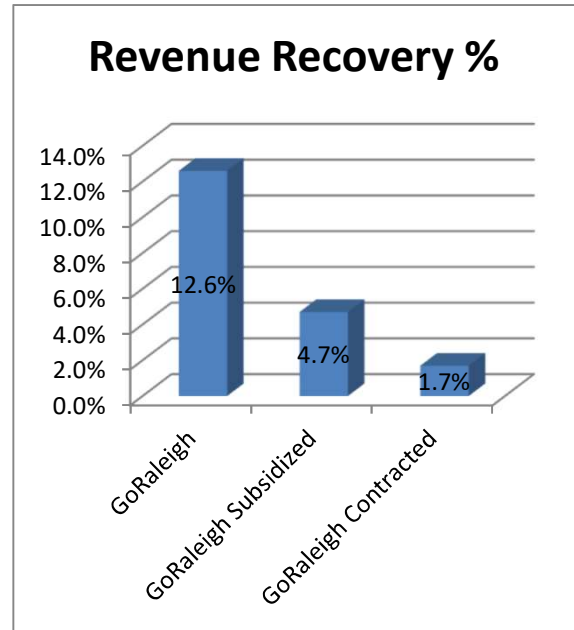
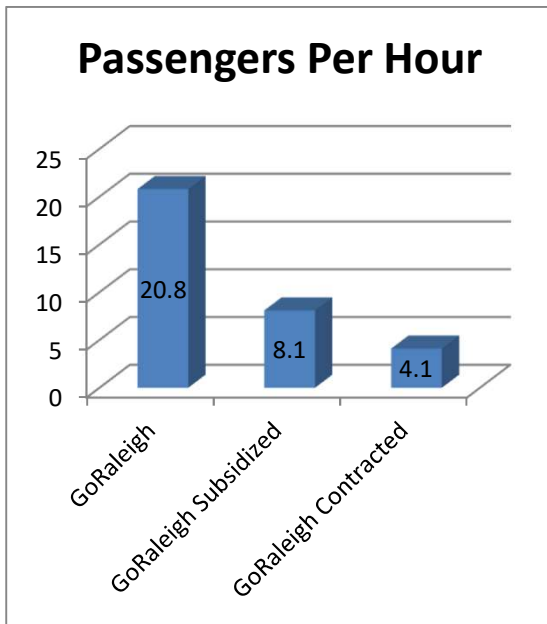




Performance Reports

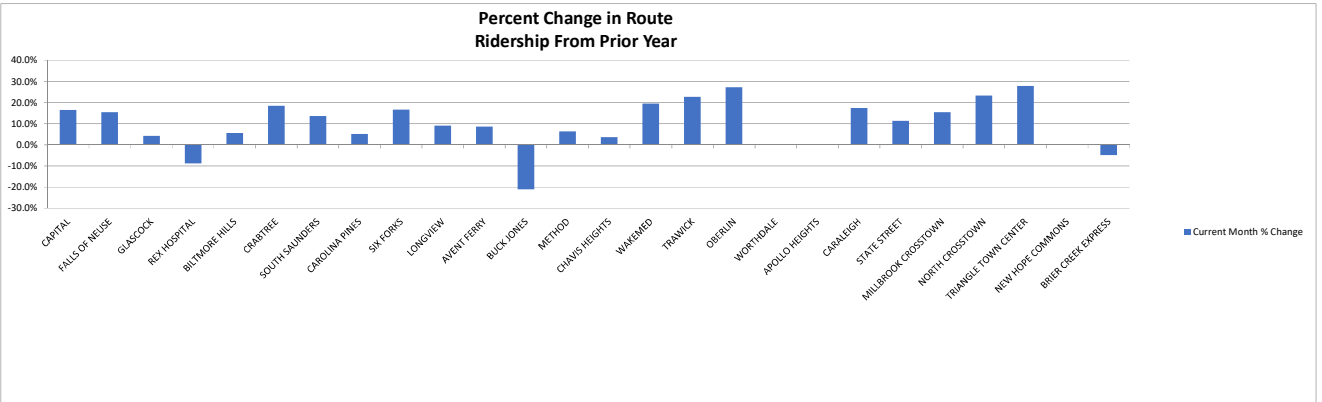
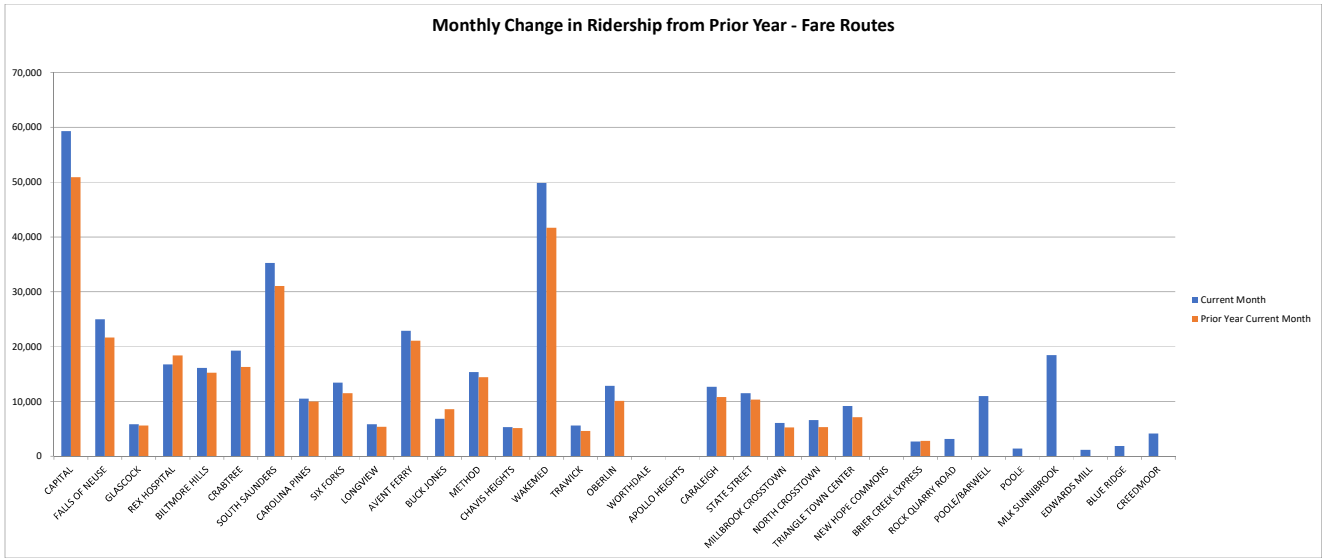
January 2019



**GoRaleigh
Ridership Comparison By Route
January 2019**

Current Month				Fiscal Year-to-Date			
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FITD	Prior FYTD	FYTD % Change
59,297	50,919	16.5%	1	CAPITAL	412,859	400,246	3.2%
24,963	21,627	15.4%	2	FALLS OF NEUSE	174,718	165,108	5.8%
5,822	5,583	4.3%	3	GLASCOCK	39,745	40,563	-2.0%
16,776	18,393	-8.8%	4	REX HOSPITAL	146,356	147,876	-1.0%
16,092	15,245	5.6%	5	BILTMORE HILLS	116,587	114,302	2.0%
19,250	16,251	18.5%	6	CRABTREE	131,121	127,605	2.8%
35,249	31,032	13.6%	7	SOUTH SAUNDERS	245,168	233,990	4.8%
10,493	9,984	5.1%	7L	CAROLINA PINES	76,676	76,417	0.3%
13,401	11,480	16.7%	8	SIX FORKS	100,280	91,004	10.2%
5,836	5,350	9.1%	10	LONGVIEW	44,773	43,085	3.9%
22,894	21,088	8.6%	11	AVENT FERRY	157,302	154,664	1.7%
6,797	8,600	-21.0%	11L	BUCK JONES	54,474	57,974	-6.0%
15,346	14,437	6.3%	12	METHOD	109,589	115,767	-5.3%
5,325	5,142	3.6%	13	CHAVIS HEIGHTS	40,678	40,704	-0.1%
49,835	41,698	19.5%	15	WAKEMED	349,196	332,586	5.0%
5,615	4,578	22.7%	15L	TRAWICK	37,825	38,822	-2.6%
12,847	10,099	27.2%	16	OBERLIN	87,437	82,420	6.1%
0			18	WORTHDALE	83,465	91,369	-8.7%
0			19	APOLLO HEIGHTS	84,203	101,891	-17.4%
12,649	10,772	17.4%	21	CARALEIGH	86,182	73,407	17.4%
11,477	10,309	11.3%	22	STATE STREET	81,278	71,097	14.3%
6,079	5,268	15.4%	23L	MILLBROOK CROSSTOWN	43,537	41,410	5.1%
6,585	5,341	23.3%	24L	NORTH CROSSTOWN	44,354	42,571	4.2%
9,131	7,139	27.9%	25L	TRIANGLE TOWN CENTER	60,463	52,604	14.9%
0	0		31	NEW HOPE COMMONS	0	738	-100.0%
2,660	2,797	-4.9%	70X	BRIER CREEK EXPRESS	18,591	19,554	-4.9%
374,419	333,132	12.4%		Total GoRaleigh Fare Routes	2,826,857	2,757,774	2.5%
3,163	0	0.0%	17	ROCK QUARRY ROAD	3,163	0	0.0%
10,958	11,854	0.0%	18	POOLE/BARWELL	10,958	0	0.0%
1,390	0	0.0%	18S	POOLE	1,390	0	0.0%
18,439	12,312	0.0%	19N	MLK SUNNYBROOK	18,439	0	0.0%
1,174	0	0.0%	26	EDWARDS MILL	1,174	0	0.0%
1,853	0	0.0%	27	BLUE RIDGE	1,853	0	0.0%
4,135	0	0.0%	36	CREEDMOOR	4,135	0	0.0%
10,097	11,672	-13.5%	50	R-LINE	85,394	93,624	-8.8%
412	206	100.0%	55X	POOLE ROAD EXPRESS	2,478	1,888	31.3%
51,621	36,044	43.2%		Total GoRaleigh Subsidized Routes	128,984	95,512	35.0%
5,925	4,489	32.0%	40X	WAKE TECH EXPRESS	29,591	31,848	-7.1%
2,319	2,531	-8.4%	62	WAKE FOREST LOOP	16,962	19,298	-12.1%
1,050	970	8.2%	60X	WAKE FOREST EXPRESS	7,765	7,530	3.1%
594	462	28.6%	63X	KNIGHTDALE EXPRESS	4,298	4,447	-3.4%
1,616	957	68.9%	64X	ZEBULON / WENDELL EXPRESS	9,877	8,685	13.7%
1,370	1,073	27.7%	78X	FUQUAY VARINA EXPRESS	8,683	8,979	-3.3%
973	1,115	-12.7%	102	GARNER	8,594	9,754	-11.9%
13,847	11,597	19.4%		Total GoRaleigh Contract Routes	85,770	90,541	-5.3%
1,173	3,119	-62%		NC State Fair and Other	94,504	83,185	13.6%
441,060	383,892	14.9%		Total	3,136,115	3,027,012	3.6%

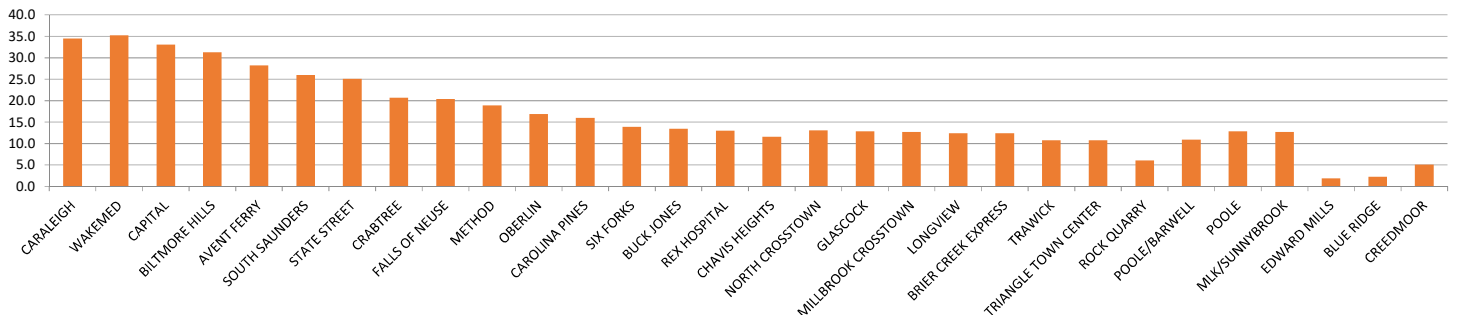
GoRaleigh
Ridership Comparison By Route
January 2019



**GoRaleigh
Rider per Hour by Route
Month of January 2019**

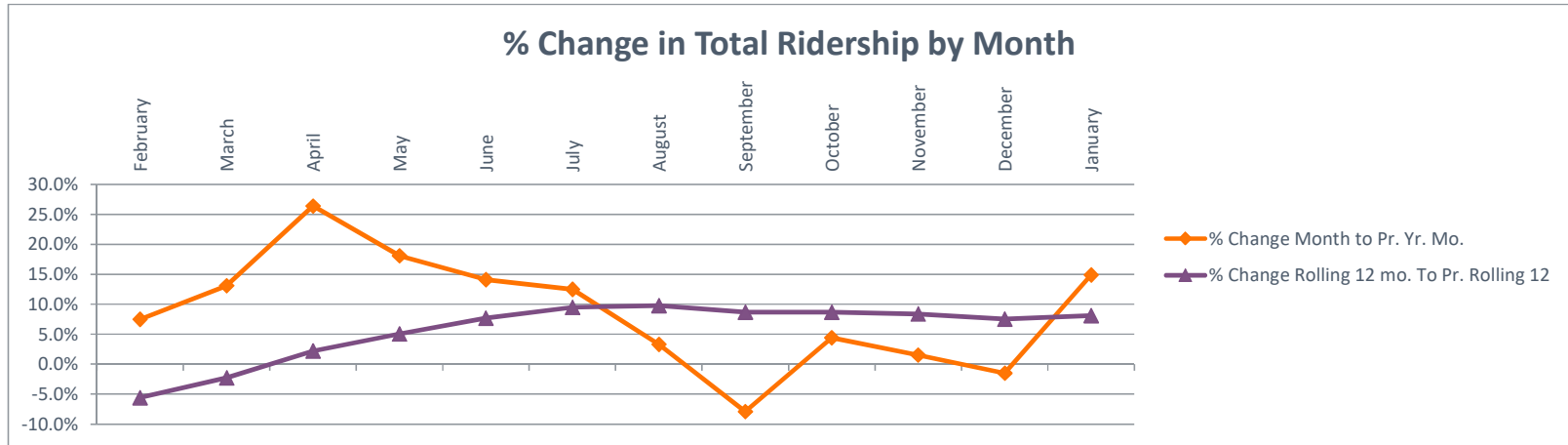
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.0	1	21	CARALEIGH	367	12,649	34.5
2.5	2	15	WAKEMED	1,416	49,835	35.2
2.1	3	1	CAPITAL	1,793	59,297	33.1
2.1	4	5	BILTMORE HILLS	514	16,092	31.3
2.0	5	11	AVENT FERRY	812	22,894	28.2
1.9	6	7	SOUTH SAUNDERS	1,358	35,249	26.0
1.7	7	22	STATE STREET	457	11,477	25.1
1.5	8	6	CRABTREE	929	19,250	20.7
1.3	9	2	FALLS OF NEUSE	1,223	24,963	20.4
1.7	10	12	METHOD	811	15,346	18.9
1.4	11	16	OBERLIN	758	12,847	16.9
0.9	12	7L	CAROLINA PINES	656	10,493	16.0
0.9	13	8	SIX FORKS	963	13,401	13.9
0.7	14	11L	BUCK JONES	505	6,797	13.5
0.9	15	4	REX HOSPITAL	1,288	16,776	13.0
1.2	16	13	CHAVIS HEIGHTS	458	5,325	11.6
0.8	17	24L	NORTH CROSSTOWN	501	6,585	13.1
1.1	18	24L	GLASCOCK	451	5,822	12.9
0.6	19	23L	MILLBROOK CROSSTOWN	479	6,079	12.7
1.0	20	3	LONGVIEW	471	5,836	12.4
0.6	21	70X	BRIER CREEK EXPRESS	215	2,660	12.4
0.6	22	15L	TRAWICK	522	5,615	10.8
0.7	23	25L	TRIANGLE TOWN CENTER	848	9,131	10.8
1.4			Total GoRaleigh Fare Routes	17,795	374,419	21.0
0.5		17	ROCK QUARRY	522	3,163	6.1
0.8		18N	POOLE/BARWELL	1,005	10,958	10.9
0.9		18S	POOLE	108	1,390	12.9
1.0		19N	MLK/SUNNYBROOK	1,451	18,439	12.7
0.2		26	EDWARD MILLS	629	1,174	1.9
0.2		27	BLUE RIDGE	807	1,853	2.3
0.4		36	CREEDMOOR	806	4,135	5.1
1.2		50	R-LINE	1,228	10,097	8.2
0.3		55X	POOLE ROAD EXPRESS	63	412	6.5
0.7			Total GoRaleigh Subsidized Routes	6,620	51,621	7.8
0.4		40X	WAKE TECH EXPRESS	1,422	5,925	4.2
0.3		64X	ZEBULON / WENDELL EXPRESS	262	1,616	6.2
0.4		62	WAKE FOREST LOOP	528	2,319	4.4
0.2		60X	WAKE FOREST EXPRESS	366	1,050	2.9
0.3		102	GARNER	221	973	4.4
0.2		63X	KNIGHTDALE EXPRESS	214	594	2.8
0.3		78X	FUQUAY VARINA EXPRESS	270	1,370	5.1
0.3			Total GoRaleigh Contract Routes	3,283	13,847	4.2
1.2			Total All Routes	27,698	439,887	15.9

**Passengers Per Hour Current
Month For Fare Routes**



**Go Raleigh
Change in Ridership - Rolling 12 Month Total**

	Years 2016/2017	Years 2017/2018	Years 2018/2019	% Change
Month of: January	375,044	383,892	441,060	14.9%
Prior 12 Month Total Ending: January	5,144,219	4,847,280	5,239,871	8.1%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % January 2019				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$7,378	26.7%
2	15	WAKEMED	\$28,369	21.6%
3	1	CAPITAL	\$35,242	18.8%
4	11	AVENT FERRY	\$14,189	18.3%
5	5	BILTMORE HILLS	\$9,219	17.8%
6	7	SOUTH SAUNDERS	\$20,021	16.3%
7	12	METHOD	\$9,056	15.5%
8	22	STATE STREET	\$6,649	14.5%
9	6	CRABTREE	\$11,253	13.4%
10	16	OBERLIN	\$7,365	12.2%
11	2	FALLS OF NEUSE	\$14,505	11.8%
12	13	CHAVIS HEIGHTS	\$2,885	9.8%
13	10	LONGVIEW	\$3,299	8.8%
14	4	REX HOSPITAL	\$10,015	8.5%
15	3	GLASCOCK	\$3,081	8.4%
16	7L	CAROLINA PINES	\$5,961	7.8%
17	8	SIX FORKS	\$7,531	7.4%
18	24L	NORTH CROSSTOWN	\$3,589	6.8%
19	11L	BUCK JONES	\$4,115	6.6%
20	25L	TRIANGLE TOWN CENTER	\$5,395	5.9%
21	23L	MILLBROOK CROSSTOWN	\$3,572	5.7%
22	70X	BRIER CREEK EXPRESS	\$1,620	5.3%
23	15L	TRAWICK	\$2,910	4.8%
		Total GoRaleigh Fare Routes	\$217,219	13.4%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$1,829	4.0%
	18	POOLE/BARWELL	\$6,269	7.3%
	18S	POOLE	\$800	7.8%
	19N	MLK/SUNNYBROOK	\$10,531	9.0%
	26	EDWARD MILLS	\$663	1.3%
	27	BLUE RIDGE	\$1,092	1.7%
	36	CREEDMOOR	\$2,398	3.5%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$230	2.6%
		Total GoRaleigh Subsidized	\$23,811	4.8%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$881	3.1%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$1,205	1.2%
	64X	ZEBULON / WENDELL EXPRESS	\$1,031	2.9%
	60X	WAKE FOREST EXPRESS	\$630	1.8%
	63X	KNIGHTDALE EXPRESS	\$368	1.8%
	102	GARNER	\$598	3.2%
		Total GoRaleigh Contract	\$4,713	1.8%
		Grand Total	\$245,744	10.3%

^a These routes are below the current productivity target.

Route Rank by Mileage and Cost January 2019				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	28,760	\$178,210
2	15	WAKEMED	19,616	\$121,552
3	2	FALLS OF NEUSE	19,183	\$118,869
4	7	SOUTH SAUNDERS	18,094	\$112,122
5	4	REX HOSPITAL	18,193	\$112,735
6	8	SIX FORKS	15,666	\$97,076
7	25L	TRIANGLE TOWN CENTER	12,550	\$77,767
8	6	CRABTREE	12,809	\$79,371
9	11	AVENT FERRY	12,225	\$75,752
10	7L	CAROLINA PINES	11,475	\$71,104
11	23L	MILLBROOK CROSSTOWN	9,384	\$58,145
12	11L	BUCK JONES	8,247	\$51,100
13	16	OBERLIN	9,360	\$58,000
14	15L	TRAWICK	8,796	\$54,505
15	12	METHOD	9,103	\$56,409
16	24L	NORTH CROSSTOWN	7,864	\$48,726
17	5	BILTMORE HILLS	8,137	\$50,418
18	22	STATE STREET	6,917	\$42,861
19	10	LONGVIEW	5,261	\$32,602
20	3	GLASCOCK	5,239	\$32,466
21	70X	BRIER CREEK EXPRESS	5,305	\$32,874
22	13	CHAVIS HEIGHTS	4,231	\$26,216
23	21	CARALEIGH	4,606	\$28,539
		Total GoRaleigh Fare Routes	261,022	\$1,617,419
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	7,106	44,034
	18	POOLE/BARWELL	13,655	84,613
	18S	POOLE	1,642	10,173
	19N	MLK/SUNNYBROOK	18,803	116,510
	26	EDWARD MILLS	7,731	47,903
	27	BLUE RIDGE	10,596	65,655
	36	CREEDMOOR	10,854	67,257
	50	R-LINE	7,529	46,654
	55X	POOLE ROAD EXPRESS	1,419	8,795
		Total GoRaleigh Subsidized	79,334	491,594
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,383	\$35,500
	62	WAKE FOREST LOOP	5,154	\$31,940
	40X	WAKE TECH EXPRESS	14,677	\$90,948
	64X	ZEBULON / WENDELL EXPRESS	5,389	\$35,536
	60X	WAKE FOREST EXPRESS	5,190	\$34,226
	63X	KNIGHTDALE EXPRESS	2,938	\$19,374
	102	GARNER	2,795	\$18,429
		Total GoRaleigh Contract	41,526	\$265,953
		Grand Total	381,882	\$2,374,966

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$6.20 per mile.

GoRaleigh OTP January 2019

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
10 LONGVIEW	2108	2073	1935	45	128	92%	A	94%
15L TRAWICK	2583	2535	2352	35	196	91%		92%
3 GLASCOCK	1835	1781	1655	11	169	90%		91%
7 SOUTH SAUNDERS	4598	4576	4142	107	349	90%		92%
7L CAROLINA PINES CROSSTOWN	2103	2062	1863	50	190	89%	B	91%
15 WAKEMED	7049	6834	6019	144	886	85%		87%
6 CRABTREE	2742	2698	2328	58	356	85%		87%
19 MLK-SUNNYBROOK	5020	4974	4252	423	345	85%		93%
12 METHOD	2018	1924	1694	72	252	84%	C	88%
36 CREEDMOOR	2652	2731	2211	83	358	83%		87%
1 CAPITAL	6975	6725	5789	149	1037	83%		85%
55X POOLE ROAD EXPRESS	247	242	205	1	41	83%		83%
17 ROCK QUARRY	2119	2107	1756	215	148	83%		93%
2 FALLS of NEUSE	5304	5128	4356	129	819	82%		85%
4 REX HOSPITAL	5785	5610	4738	383	664	82%		89%
11L BUCK JONES	3244	3196	2655	60	529	82%		84%
11 AVENT FERRY	3221	3159	2610	86	525	81%		84%
5 BILTMORE HILLS	2239	2186	1789	147	303	80%		86%
25L TRIANGLE TOWN CENTER	3028	2996	2414	135	479	80%		84%
13 CHAVIS HEIGHTS	2486	2386	1948	84	454	78%		82%
23L MILLBROOK CROSSTOWN	2613	2544	2042	71	500	78%		81%
8 SIX FORKS	3746	3510	2916	79	751	78%		80%
16 OBERLIN ROAD	2980	2883	2261	301	418	76%	86%	
21 CARALEIGH	1037	1000	786	43	208	76%	80%	
24L NORTH CROSSTOWN	2669	2569	1985	23	661	74%	75%	
70X BRIER CREEK EXPRESS	585	572	431	14	140	74%	76%	
22 STATE STREET	1317	1309	964	50	303	73%	77%	
18 POOLE-BARWELL	3797	3759	2700	378	719	71%	81%	
27 BLUE RIDGE	3957	3938	2719	516	722	69%	82%	
26 EDWARDS MILL	3106	3077	2129	525	452	69%	85%	
18S POOLE RD	516	512	332	47	137	64%	73%	
	93679	91596	75976	4464	13239	81%		86%
Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	343	350	267	10	66	78%		81%
102 GARNER	339	332	249	7	83	73%		76%
64X ZEBULON/WENDELL-RALEIGH EXPRESS (ZWX)	541	530	394	28	119	73%		78%
WAKE FOREST LOOP	1098	1090	795	43	260	72%		76%
63X KNIGHTDALE EXPRESS (KDX)	665	649	453	44	168	68%		75%
FUQUAY-VARINA-RALEIGH EXPRESS (FRX)	363	359	239	33	91	66%		75%
40X WAKE TECH	814	795	526	9	279	65%		66%

GoRaleigh On Time Performance Comparison

