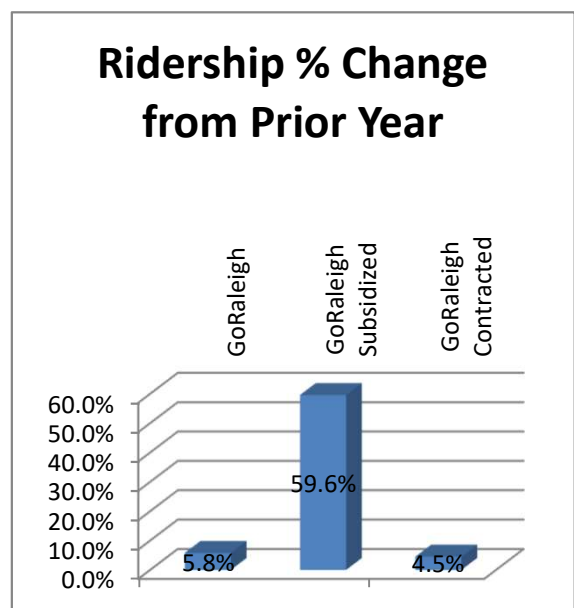
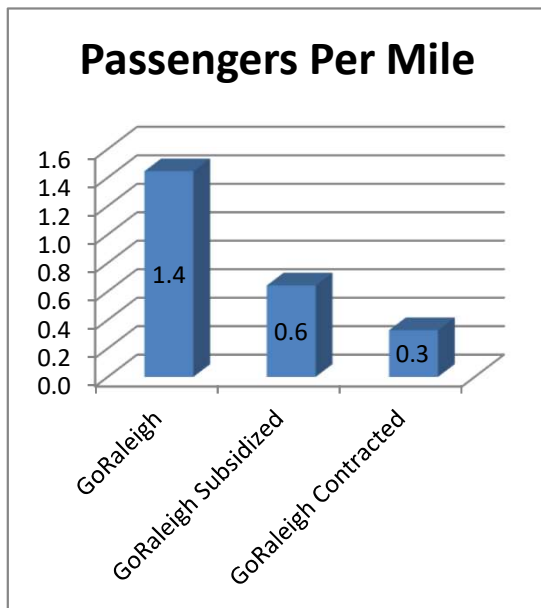
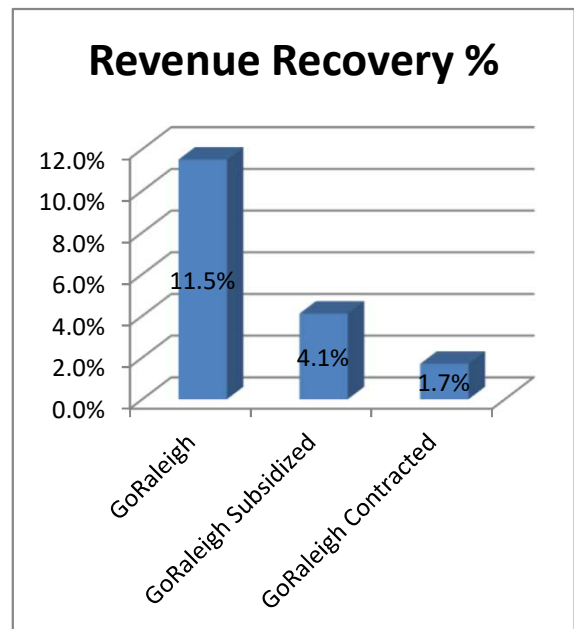
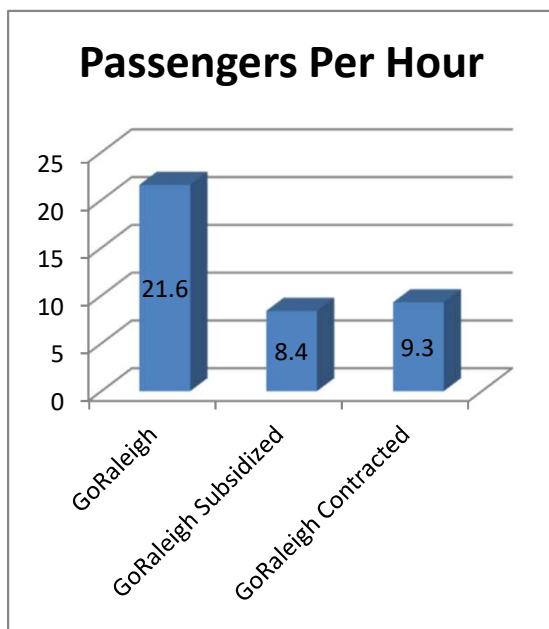




Raleigh

Performance Reports

March 2019



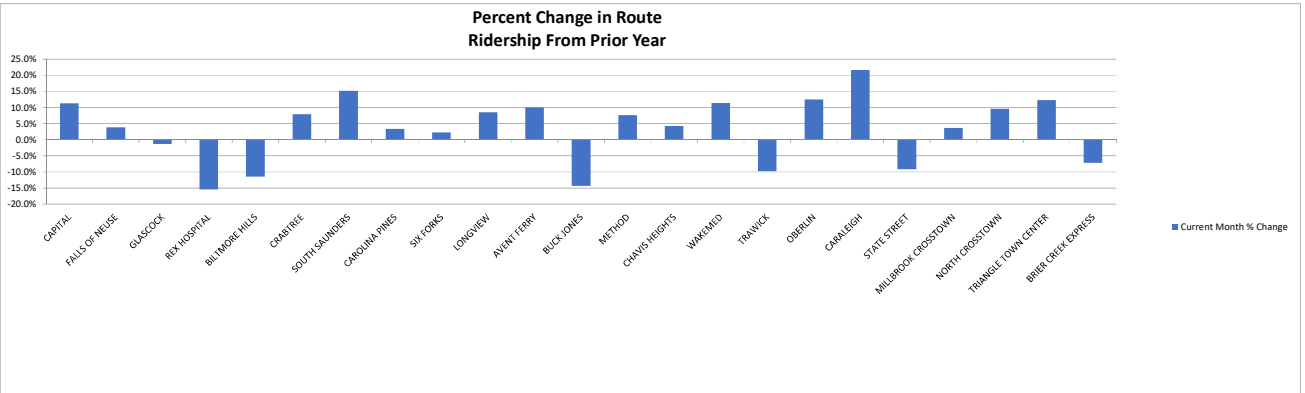
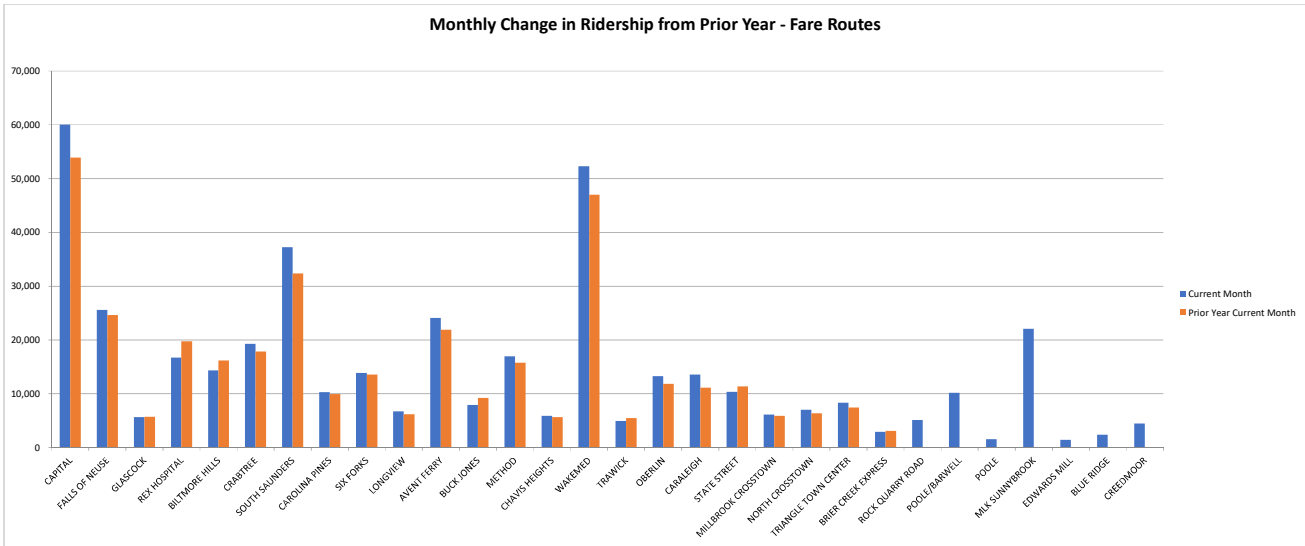
**GoRaleigh
Ridership Comparison By Route
March 2019**

Current Month			Fiscal Year-to-Date				
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
60,019	53,927	11.3%	1	CAPITAL	527,624	506,507	4.2%
25,568	24,618	3.9%	2	FALLS OF NEUSE	223,391	213,248	4.8%
5,629	5,701	-1.3%	3	GLASCOCK	50,797	52,109	-2.5%
16,724	19,767	-15.4%	4	REX HOSPITAL	179,214	186,934	-4.1%
14,349	16,216	-11.5%	5	BILTMORE HILLS	144,725	146,511	-1.2%
19,295	17,876	7.9%	6	CRABTREE	167,281	162,383	3.0%
37,263	32,361	15.1%	7	SOUTH SAUNDERS	314,370	298,133	5.4%
10,265	9,936	3.3%	7L	CAROLINA PINES	96,580	96,475	0.1%
13,865	13,554	2.3%	8	SIX FORKS	127,118	117,301	8.4%
6,732	6,203	8.5%	10	LONGVIEW	57,094	55,175	3.5%
24,099	21,917	10.0%	11	AVENT FERRY	201,273	197,037	2.1%
7,894	9,210	-14.3%	11L	BUCK JONES	68,643	74,408	-7.7%
16,982	15,789	7.6%	12	METHOD	140,984	146,364	-3.7%
5,905	5,667	4.2%	13	CHAVIS HEIGHTS	51,330	51,296	0.1%
52,323	46,971	11.4%	15	WAKEMED	448,696	426,197	5.3%
4,923	5,459	-9.8%	15L	TRAWICK	47,807	49,290	-3.0%
13,291	11,817	12.5%	16	OBERLIN	112,605	105,569	6.7%
0			18	WORTHDALE	1 83,465	79,515	5.0%
0			19	APOLLO HEIGHTS	2 84,203	89,579	-6.0%
13,528	11,124	21.6%	21	CARALEIGH	111,206	94,899	17.2%
10,338	11,391	-9.2%	22	STATE STREET	101,571	92,882	9.4%
6,107	5,892	3.6%	23L	MILLBROOK CROSSTOWN	55,406	53,068	4.4%
6,997	6,387	9.6%	24L	NORTH CROSSTOWN	57,061	54,653	4.4%
8,343	7,428	12.3%	25L	TRIANGLE TOWN CENTER	77,227	68,216	13.2%
0	0		31	NEW HOPE COMMONS	0	738	-100.0%
2,898	3,124	-7.2%	70X	BRIER CREEK EXPRESS	23,913	25,254	-5.3%
383,337	362,335	5.8%		Total GoRaleigh Fare Routes	3,553,584	3,443,741	3.2%
5,091	0	100.0%	17	ROCK QUARRY ROAD	12,931	0	100.0%
10,188	12,763	-20.2%	18N	POOLE/BARWELL	30,891	38,020	0.0%
1,529	0	100.0%	18S	POOLE	4,194	0	100.0%
22,073	12,650	74.5%	19N	MLK SUNNYBROOK	59,849	37,465	0.0%
1,405	0	100.0%	26	EDWARDS MILL	3,710	0	100.0%
2,355	0	100.0%	27	BLUE RIDGE	6,131	0	100.0%
4,494	0	100.0%	36	CREEDMOOR	13,048	0	100.0%
11,820	11,683	1.2%	50	R-LINE	107,730	116,980	-7.9%
664	261	154.4%	55X	POOLE ROAD EXPRESS	3,508	2,455	42.9%
59,619	37,357	59.6%		Total GoRaleigh Subsidized Routes	241,992	194,920	24.1%
4,231	4,143	2.1%	40X	WAKE TECH EXPRESS	38,790	42,110	-7.9%
2,402	2,489	-3.5%	62	WAKE FOREST LOOP	21,716	24,644	-11.9%
997	1,021	-2.4%	60X	WAKE FOREST EXPRESS	9,712	9,755	-0.4%
457	672	-32.0%	63X	KNIGHTDALE EXPRESS	5,249	5,747	-8.7%
1,918	1,313	46.1%	64X	ZEBULON / WENDELL EXPRESS	13,326	11,368	17.2%
1,342	1,423	-5.7%	78X	FUQUAY VARINA EXPRESS	11,401	11,850	-3.8%
1,585	1,318	20.3%	102	GARNER	11,799	12,569	-6.1%
12,932	12,379	4.5%		Total GoRaleigh Contract Routes	111,993	118,043	-5.1%
3,008	3,165	-5%		NC State Fair and Other	98,940	87,351	13.3%
458,896	415,236	10.5%		Total	4,006,509	3,844,055	4.2%

¹The prior year month of January - March numbers for Worthdale are now on #18 Poole/Barwell line.

²The prior year month of January - March numbers for Apollo Hghts are now on #19N MLK Sunnybrook line.

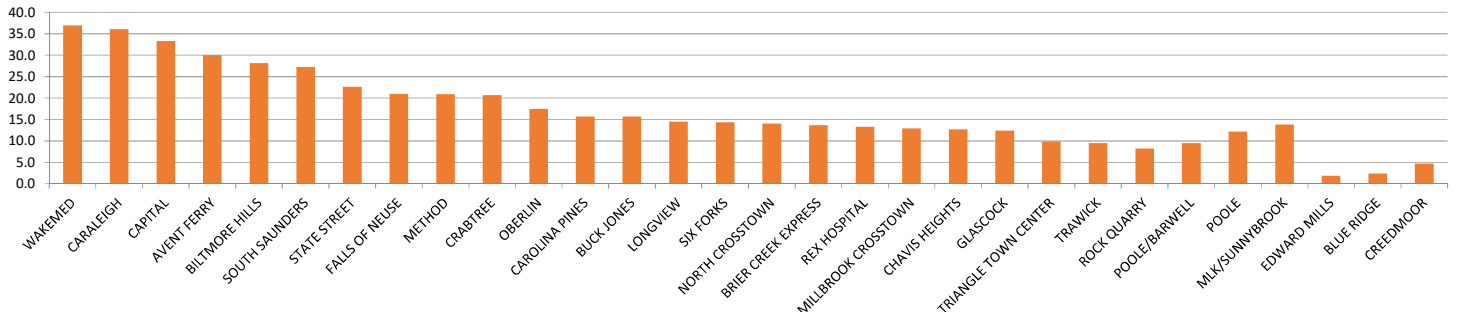
GoRaleigh
Ridership Comparison By Route
March 2019



**GoRaleigh
Rider per Hour by Route
Month of March 2019**

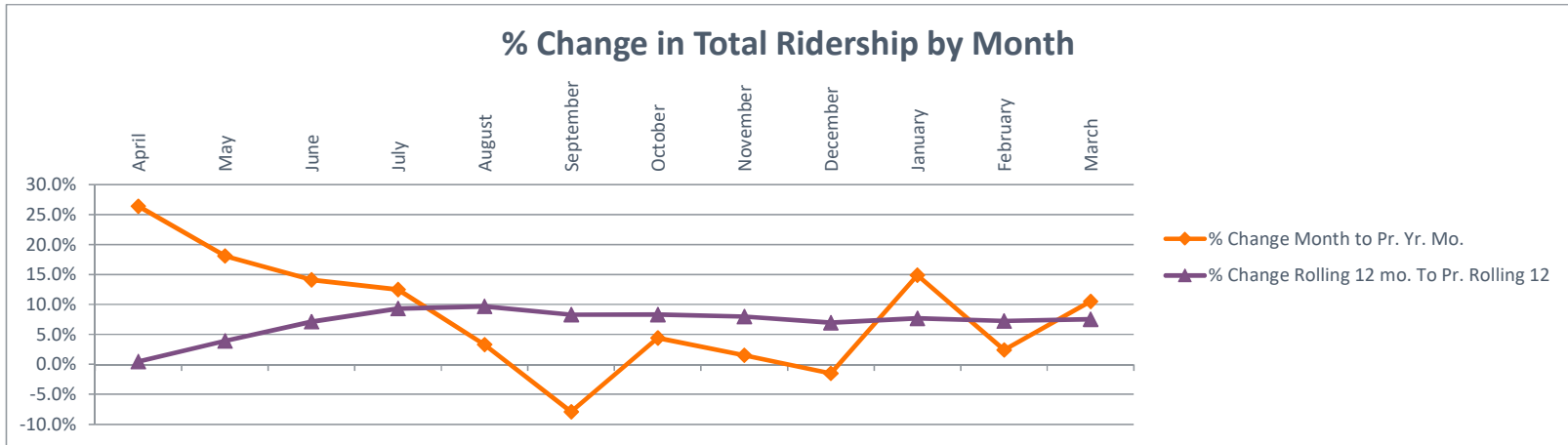
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
2.6	1	15	WAKEMED	1,415	52,323	37.0
2.8	2	21	CARALEIGH	375	13,528	36.1
2.0	3	1	CAPITAL	1,800	60,019	33.3
1.9	4	11	AVENT FERRY	804	24,099	30.0
1.7	5	5	BILTMORE HILLS	509	14,349	28.2
2.0	6	7	SOUTH SAUNDERS	1,365	37,263	27.3
1.5	7	22	STATE STREET	457	10,338	22.6
1.3	8	2	FALLS OF NEUSE	1,216	25,568	21.0
1.8	9	12	METHOD	812	16,982	20.9
1.5	10	6	CRABTREE	934	19,295	20.7
1.5	11	16	OBERLIN	761	13,291	17.5
0.9	12	7L	CAROLINA PINES	654	10,265	15.7
1.0	13	11L	BUCK JONES	502	7,894	15.7
1.3	14	10	LONGVIEW	465	6,732	14.5
0.9	15	8	SIX FORKS	967	13,865	14.3
0.9	16	24L	NORTH CROSSTOWN	498	6,997	14.0
0.5	17	70X	BRIER CREEK EXPRESS	212	2,898	13.7
1.0	18	4	REX HOSPITAL	1,258	16,724	13.3
0.6	19	23L	MILLBROOK CROSSTOWN	472	6,107	12.9
1.4	20	13	CHAVIS HEIGHTS	465	5,905	12.7
1.1	21	3	GLASCOCK	454	5,629	12.4
0.7	22	25L	TRIANGLE TOWN CENTER	843	8,343	9.9
0.6	23	15L	TRAWICK	520	4,923	9.5
1.4			Total GoRaleigh Fare Routes	17,758	383,337	21.6
0.6		17	ROCK QUARRY	623	5,091	8.2
0.7		18N	POOLE/BARWELL	1,070	10,188	9.5
0.8		18S	POOLE	126	1,529	12.2
1.0		19N	MLK/SUNNYBROOK	1,603	22,073	13.8
0.1		26	EDWARD MILLS	738	1,405	1.9
0.2		27	BLUE RIDGE	962	2,355	2.4
0.3		36	CREEDMOOR	952	4,494	4.7
1.4		50	R-LINE	962	11,820	12.3
0.4		55X	POOLE ROAD EXPRESS	57	664	11.7
0.6			Total GoRaleigh Subsidized Routes	7,093	59,619	8.4
0.3		40X	WAKE TECH EXPRESS	433	4,231	9.8
0.4		64X	ZEBULON / WENDELL EXPRESS	133	1,918	14.5
0.5		62	WAKE FOREST LOOP	282	2,402	8.5
0.2		60X	WAKE FOREST EXPRESS	192	997	5.2
0.6		102	GARNER	110	1,585	14.4
0.2		63X	KNIGHTDALE EXPRESS	110	457	4.2
0.2		78X	FUQUAY VARINA EXPRESS	138	1,342	9.8
0.3			Total GoRaleigh Contract Routes	1,397	12,932	9.3
1.1			Total All Routes	26,248	455,888	17.4

**Passengers Per Hour Current
Month For Fare Routes**



**Go Raleigh
Change in Ridership - Rolling 12 Month Total**

	Years 2016/2017	Years 2017/2018	Years 2018/2019	% Change
Month of: March	367,245	415,236	458,896	10.5%
Prior 12 Month Total Ending: March	4,999,394	4,923,217	5,293,222	7.5%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % March 2019				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$6,301	22.2%
2	15	WAKEMED	\$23,699	20.3%
3	1	CAPITAL	\$28,510	16.5%
4	11	AVENT FERRY	\$12,046	16.4%
5	7	SOUTH SAUNDERS	\$17,127	15.9%
6	12	METHOD	\$8,004	14.6%
7	5	BILTMORE HILLS	\$6,517	13.3%
8	6	CRABTREE	\$9,133	11.9%
9	16	OBERLIN	\$6,160	11.6%
10	22	STATE STREET	\$4,757	11.4%
11	2	FALLS OF NEUSE	\$11,856	10.3%
12	13	CHAVIS HEIGHTS	\$2,526	10.1%
13	10	LONGVIEW	\$3,105	10.0%
14	11L	BUCK JONES	\$3,863	8.1%
15	3	GLASCOCK	\$2,444	7.9%
16	4	REX HOSPITAL	\$8,047	7.8%
17	7L	CAROLINA PINES	\$4,700	6.9%
18	8	SIX FORKS	\$6,227	6.6%
19	24L	NORTH CROSSTOWN	\$3,068	6.6%
20	25L	TRIANGLE TOWN CENTER	\$3,903	5.3%
21	23L	MILLBROOK CROSSTOWN	\$2,932	5.3%
22	70X	BRIER CREEK EXPRESS	\$1,427	4.0%
23	15L	TRAWICK	\$2,056	3.9%
		Total GoRaleigh Fare Routes	\$178,408	11.5%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$2,415	4.7%
	18	POOLE/BARWELL	\$4,600	5.2%
	18S	POOLE	\$699	6.1%
	19N	MLK/SUNNYBROOK	\$10,273	8.3%
	26	EDWARD MILLS	\$668	1.2%
	27	BLUE RIDGE	\$1,140	1.5%
	36	CREEDMOOR	\$2,075	2.7%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$320	3.4%
		Total GoRaleigh Subsidized	\$22,189	4.1%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$697	2.2%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$826	1.4%
	64X	ZEBULON / WENDELL EXPRESS	\$940	3.0%
	60X	WAKE FOREST EXPRESS	\$522	1.7%
	63X	KNIGHTDALE EXPRESS	\$231	1.4%
	102	GARNER	\$554	3.4%
		Total GoRaleigh Contract	\$3,771	1.7%
		Grand Total	\$204,367	8.8%

^a These routes are below the current productivity target.

Route Rank by Mileage and Cost March 2019				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	29,704	\$172,828
2	15	WAKEMED	20,094	\$116,915
3	2	FALLS OF NEUSE	19,796	\$115,178
4	7	SOUTH SAUNDERS	18,500	\$107,639
5	4	REX HOSPITAL	17,642	\$102,645
6	8	SIX FORKS	16,167	\$94,067
7	6	CRABTREE	13,171	\$76,636
8	11	AVENT FERRY	12,619	\$73,423
9	25L	TRIANGLE TOWN CENTER	12,579	\$73,190
10	7L	CAROLINA PINES	11,753	\$68,382
11	23L	MILLBROOK CROSSTOWN	9,537	\$55,490
12	12	METHOD	9,398	\$54,680
13	16	OBERLIN	9,097	\$52,927
14	15L	TRAWICK	8,972	\$52,200
15	5	BILTMORE HILLS	8,449	\$49,161
16	11L	BUCK JONES	8,232	\$47,894
17	24L	NORTH CROSSTOWN	8,049	\$46,834
18	22	STATE STREET	7,153	\$41,621
19	70X	BRIER CREEK EXPRESS	6,175	\$35,928
20	10	LONGVIEW	5,334	\$31,035
21	3	GLASCOCK	5,319	\$30,948
22	21	CARALEIGH	4,883	\$28,414
23	13	CHAVIS HEIGHTS	4,282	\$24,915
		Total GoRaleigh Fare Routes	266,905	\$1,552,951
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	8,766	\$51,004
	18	POOLE/BARWELL	15,193	\$88,397
	18S	POOLE	1,979	\$11,514
	19N	MLK/SUNNYBROOK	21,201	\$123,355
	26	EDWARD MILLS	9,493	\$55,233
	27	BLUE RIDGE	13,101	\$76,229
	36	CREEDMOOR	13,387	\$77,888
	50	R-LINE	8,719	\$50,732
	55X	POOLE ROAD EXPRESS	1,626	\$9,462
		Total GoRaleigh Subsidized	93,465	\$543,813
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,531	\$32,184
	62	WAKE FOREST LOOP	5,183	\$29,801
	40X	WAKE TECH EXPRESS	10,512	\$61,160
	64X	ZEBULON / WENDELL EXPRESS	5,336	\$31,047
	60X	WAKE FOREST EXPRESS	5,122	\$30,155
	63X	KNIGHTDALE EXPRESS	2,898	\$16,862
	102	GARNER	2,766	\$16,092
		Total GoRaleigh Contract	37,347	\$217,301
		Grand Total	397,717	\$2,314,065

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$5.82 per mile.

GoRaleigh OTP March 2019

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7 SOUTH SAUNDERS	4687	4664	4297	86	304	92%	A	94%
10 LONGVIEW	2338	2278	2125	48	165	91%		93%
15L TRAWICK	2761	2727	2475	29	257	90%		91%
3 GLASCOCK	2005	1977	1790	29	186	89%	B	91%
19 MLK-SUNNYBROOK	5596	5600	4982	292	322	89%		94%
7L CAROLINA PINES CROSSTOWN	2283	2257	2027	54	202	89%		91%
15 WAKEMED	7780	7722	6731	129	920	87%		88%
6 CRABTREE	3138	3114	2705	52	381	86%		88%
12 METHOD	2346	2286	2015	102	229	86%		90%
1 CAPITAL	7699	7626	6530	109	1060	85%		86%
17 ROCK QUARRY	2632	2632	2209	121	302	84%	C	89%
4 REX HOSPITAL	7140	7056	5940	534	666	83%		91%
2 FALLS of NEUSE	5754	5716	4771	138	845	83%		85%
55X POOLE ROAD EXPRESS	257	256	210	3	44	82%		83%
8 SIX FORKS	4544	4458	3681	108	755	81%		83%
11 AVENT FERRY	3666	3609	2955	79	632	81%		83%
13 CHAVIS HEIGHTS	2741	2645	2208	62	471	81%		83%
36 CREEDMOOR	3421	3489	2753	75	593	80%		83%
22 STATE STREET	1577	1560	1264	64	249	80%		84%
16 OBERLIN ROAD	3412	3370	2713	263	436	80%		87%
25L TRIANGLE TOWN CENTER	3133	3121	2470	127	536	79%		83%
24L NORTH CROSSTOWN	2601	2563	2031	28	542	78%		79%
21 CARALEIGH	1136	1108	883	48	205	78%		82%
11L BUCK JONES	2891	2866	2229	66	596	77%		79%
5 BILTMORE HILLS	2494	2435	1889	183	422	76%	83%	
23L MILLBROOK CROSSTOWN	2625	2594	1947	77	601	74%	77%	
18 POOLE-BARWELL	4601	4586	3376	435	790	73%	83%	
70X BRIER CREEK EXPRESS	604	598	428	8	168	71%	72%	
27 BLUE RIDGE	4782	4773	3363	484	935	70%	80%	
26 EDWARDS MILL	3774	3763	2570	495	709	68%	81%	
18S POOLE RD	618	616	392	36	190	63%	69%	
	105036	104065	85959	4364	14713	82%		86%
Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	386	381	313	13	60	81%		84%
102 GARNER	349	342	251	2	96	72%		72%
64X ZEBULON/WENDELL-RALEIGH EXP	527	519	377	27	123	72%		77%
63X KNIGHTDALE EXPRESS (KDX)	682	672	480	38	164	70%		76%
40X WAKE TECH	650	638	455	15	180	70%		72%
WAKE FOREST LOOP	1046	1051	723	29	294	69%		72%
FUQUAY-VARINA-RALEIGH EXPRESS (F	351	348	229	58	64	65%		82%

GoRaleigh On Time Performance Comparison

