



Community Services News

June 2012



Call 9-1-1 in Error? Stay on the Line, City Says

If you accidentally dial 9-1-1 while trying to dial the 919 area code, don't hang up! Instead, emergency dispatchers ask that you stay on the line and simply explain that you made a mistake. Otherwise, the Raleigh-Wake Emergency Communications Center will call you back, and if you don't answer, a police officer will be sent to see whether you need help.

Since 10-digit dialing started in the Triangle, dispatchers have been dealing with frequent misdials and hang-up calls.

The situation is straining the resources of law enforcement and emergency communications. And it means that people with actual emergencies may have to wait longer. You can help by remaining on the phone if your inadvertently call 9-1-1.

Three Organizations Join Registry

Three more neighborhood organizations have recently joined the Raleigh Neighborhood Registry, the official list of neighborhood-based organizations in Raleigh.

The new additions to the Registry (and the CACs in which they are located) are:

- Chandler Place Homeowners Association (Midtown CAC)
- Granite Ridge Homeowners Association (South CAC)
- Bent Tree South Homeowners Association (North CAC)

Organizations on the Registry receive City of Raleigh assistance with neighborhood activities and are eligible to apply for City funds for improvement projects.

Learn more about the Registry at www.raleighnc.gov (search "Neighborhood Registry") or call 919-996-6100.

Senior Corps Names Two Volunteers As 'Unsung Heroes'

A Foster Grandparent who touches the lives of children in a Raleigh day care center and a volunteer who goes out of her way to serve seniors at a community center have received honors for their contributions to the community.

Receiving Unsung Hero Awards were **Carolyn David** of Raleigh, who volunteers at Wanda's Little Hands through the Foster Grandparent Program and **Aileen Izawa** of Durham, who volunteers at the North Wake Senior Center in Wake Forest as a member of the Retired and Senior Volunteer Program, or RSVP.

The awards are given annually by Community Services, which administers Senior Corps in Wake County. Senior Corps is a national service organization for volunteers age 55 and older. The Foster Grandparent program connects volunteers with children who have exceptional needs. RSVP provides volunteers with opportunities in a variety of nonprofit and public agencies.

To learn how you can join the Foster Grandparent Program or RSVP, call Community Services at 919-996-6295.



Neighborhood Improvement Funds Awarded

Congratulations to these recent recipients of Neighborhood Improvement Funds:

- Berkshire Downs West Neighborhood Association (Forestville CAC), \$250 for a festival bounce house.
- Quarry Point Homeowners Association (South CAC), \$1,000 for playground equipment.
- Cottages at Whitaker (Five Points CAC), \$1,000 for sidewalk repair.
- Summerfield North Neighborhood Association (North CAC), \$1,000 for storage and equipment shed.
- Woodcrest Neighborhood Association (East CAC), \$250 for a block party.

To learn about improvement funds, go to www.raleighnc.gov (search "neighborhood improvement") or call 919-996-6100.

Names in the News

Raleigh psychiatrist **Shaheda Maroof** has been appointed to the Human Relations Commission.

Renee Bethea has been reappointed to the Fair Housing Hearing Board.

Southeast CAC has elected **Tim Sit** as co-chairperson.

Megan Izzo, a participant in the Raleigh Summer Youth Employment Program, has been selected to attend Governor's School West where she will study natural science.