



*The City of Raleigh*

### Utility Billing Services

**Forward your completed Application for Utility Services to:**

City of Raleigh  
Utility Billing Services  
PO Box 590  
Raleigh, NC 27602-0590

Phone: 919.890.3245  
Email: UtilityBilling@raleighnc.gov

## APPLICATION FOR UTILITY SERVICES

(PLEASE PRINT)

Today's Date \_\_\_\_\_ Existing Account Number \_\_\_\_\_  
*(if applicable)*

Date of Service Connection \_\_\_\_\_

Service Address \_\_\_\_\_  
*Street Address City State Zip Code*

Mailing Address \_\_\_\_\_  
*Street Address City State Zip Code*

Name \_\_\_\_\_  
*First Name Middle Name Last Name*

Last 4 digits of SSN \_\_\_\_\_ Date of Birth \_\_\_\_\_

(In order to prevent and mitigate ID theft and in compliance with the Fact Act of 2003 it is essential that every written communication, including emails, received by the Utility Billing Division contains the last four digits of the account holder's social security number or the tax identification number. In the event that a staff member within the Utility Billing Division needs to call to obtain additional information, such as the full social security number to validate identity, you must also provide a daytime telephone number.)

Driver's License Number \_\_\_\_\_ State \_\_\_\_\_

Daytime Phone Number \_\_\_\_\_ Email \_\_\_\_\_

Spouse / Additional Contact Person \_\_\_\_\_

**If you do not own the property at this service address, please complete the following:**

Owner's Name \_\_\_\_\_ Phone Number \_\_\_\_\_

*Would you like your utility payments drafted from your bank account?  
If so, complete and return a Bank Draft Authorization form available on our website at [www.raleighnc.gov](http://www.raleighnc.gov).*

**Access your utility account online at [www.raleighnc.gov](http://www.raleighnc.gov)**