

# NRWWTP EMS GOALS and OBJECTIVES

## 2014 Goals and Objectives

Goal	Objective	Target	Actions	Responsible Party	Strategic Plan Focus	Status
<b>1. Improve communication with interested parties and stakeholders</b>	Identify and incorporate new media outlets	Develop 2 new media outlets by June 30, 2014	Twitter account for Biosolids Attend CAC meetings My Subscriptions on RaleighNC.gov QR for smartphones	EMR	Customer Service and Stakeholder Outreach	On Target
<b>2. Improve environmental performance</b>	Identify trace contaminant contributor in the collection system	Identify which of the three sewer basins is the primary contributor by Dec 2014	Perform quarterly sampling of Neuse, Crabtree, and Walnut sewer basins.	Pretreatment Coord.	Environmental Stewardship	On Target
	Obtain greater control of septage haulers through a formal septage monitoring program	Finalize septage program by June 30, 2014	Develop more formal monitoring program of septage.	Pretreatment Coord. Lab Supervisor Facility Manager	Environmental Stewardship	On Target
<b>3. Continue to improve efficiency of Resource Recovery management program</b>	Improve the efficiency of biosolids utilization.	Decrease Class B production by 40% from 5 CADS/year over the past four years to 3 CADS/year.	Reduce WAS rates to UCADS and increase WAS to primaries to provide consistent plant MLSS. Coordinate with Land Management to increase production of Class A and/or McGill. Follow up land application event with a communication effort to evaluate impacts on neighbors.	Plt. Fac. Mgr. Asst. W/S Supt	Environmental Stewardship and Operational Optimization	On Target
	Reduce the cost of Biosolids Distribution	Reduce the distance of 40% of Class A distribution to under 50 miles by Dec 2014	Market Class A closer to the NRWWTP through Cooperative Extension Offices.  Apply 100% of Class B Biosolids on our permitted land. Obtain Class A Distribution Permit in	Residuals Dist. Coord. Asst. W/S Supt.	Operational Optimization	On Target
	Increase level of preventative maintenance	Double number of preventative maintenance work orders by Dec 2014 over Dec 2013 levels	Track work orders in Maintstar Assign PM duties to specific mechanics Investigate Maintstar PM Scheduler functionality	Plants Maintenance Mgr.	Operational Optimization	On Target
<b>4. Continue to maintain and improve regulatory compliance</b>	Obtain 100% compliance with biosolids legal requirements.	Track compliance data on a daily and monthly basis. Obtain Platinum 12 award for 100% compliance in 2014.	Track UCAD and CAD solids and optimize system to maintain ph's. Monitor impact of resumed land application to the fields around the plant.	Plt. Fac. Mgr. Asst. W/S Supt.	Environmental Stewardship	On Target