Illegal Dumping Reward Program

See it

Report it

Contact us Monday through Friday from 8 am to 5 pm by calling 919-996-4540. After hours, weekends and holidays, call 919-829-1930.

Reward it

A first report of a confirmed illegal dumping incident receives a $5,000 reward!

City of Raleigh Public Utilities Department

Serving
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Post Office Box 590 • Raleigh, NC 27602
Phone: 919-996-4540
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CITY OF RALEIGH
PUBLIC UTILITIES DEPARTMENT
Why is Illegal Dumping a Problem?

Raleigh currently has around 2,000 Food Service Establishments (FSEs). These FSEs generate lots of grease and are required to install grease interceptors. These grease interceptors are required to be completely pumped out on a regular basis by a state licensed septage hauler. Currently, there are a limited number of disposal sites where these septage haulers can dispose of grease interceptor wastewater and most of these disposal sites are located far away from Raleigh’s FSEs. Considering the difficulty of proper disposal, the City is concerned that some of this wastewater is being illegally dumped into our sanitary sewer system. Grease that is illegally dumped can lead to sanitary sewer overflows which are a public health, environmental and regulatory issue of concern.

Recent regional and local activity has raised concerns about the potential for illegal dumping of contaminates and grease into the City’s sanitary sewer system. On a regional level, a number of incidents of illegal dumping of PCB contaminated wastes into sewer collection systems have occurred along the Interstate-85/77 corridor, with communities affected in South Carolina and in the City of Charlotte.

How Do I Report It?

If you see anything suspicious or suspect illegal dumping, contact the City of Raleigh Public Utilities Department at 919-996-4540 Monday through Friday from 8 a.m. to 5 p.m. After hours, weekends and holidays, call 919-829-1930.

We Will Reward It!

Reporting a problem could earn you $5,000 if you are the first to notify us of a confirmed illegal dumping incident.

A confirmed illegal dumping incident would be an individual that provides evidence or information leading to the apprehension, arrest, citation or conviction for illegal dumping into the sanitary sewer system.

What Should I Look For?

- Trucks discharging unknown substances into manholes in residential neighborhoods or near vacant lots, typically at night.
- Foul smells with no apparent explanation.
- Septage hauling companies that offer services for significantly less than competitors.
- Grease interceptors that appear to be full of water and grease shortly after a septage hauler finishes pumping the grease interceptor.

Grease interceptors should be completely pumped out.