Only authorized personnel may access public manholes or privately owned grease interceptors for maintenance and monitoring activities.

Illegal dumping may result in clogged or overflowing sewer lines, disruption of wastewater treatment plant processes, damage to sewer lines, buildup of toxic gases in the lines, and/or harmful discharges into the environment.

See it

• Trucks discharging unknown substances into manholes in residential neighborhoods or near vacant lots, typically at night.
• Foul smells with no apparent explanation.
• Grease interceptors that appear to be full of water and grease shortly after a service company finishes pumping the grease interceptor.
• Septage hauling companies that offer services for significantly less than competitors.

Report it

Call the City of Raleigh Public Utilities Administration Division at 919-996-4540, Monday through Friday between 8 am and 5 pm. After hours, weekends and holidays, call the after hours emergency number at 919-829-1930. Provide date & time of the incident, description of the vehicle (including license plate, company name and phone number shown on vehicle, etc.) and persons involved. Please also include your name and phone number.

Reward it

Reporting a problem could earn you $5,000 if you are the first to notify us of a confirmed illegal dumping incident.

For more information, visit www.raleighnc.gov