

# Talking Trash

Your Guide To The City of Raleigh's Solid Waste Services



## Mission Statement

To create a safe, efficient and effective waste management, disposal and recycling system that protects the natural environment while supporting the City of Raleigh's vision to achieve a sustainable future.





Published by the City of Raleigh Solid Waste Services Department

# Trash Collection

## Household Trash Collection

Solid Waste Services provides weekly curbside trash collection for residential and commercial customers within the Raleigh city limits.

## Trash Cart Sizes

Standard garbage carts are 95-gallon. Smaller 65-gallon garbage carts are available upon request. Each household receives one cart and can purchase an additional cart. Residents may make the switch to the smaller cart one time at no charge. To arrange an exchange, call Customer Care at 919-996-3245.



## Garbage Preparation

Place the cart curbside no earlier than noon the day before your scheduled collection day, and no later than 7 a.m. on collection day. The lid opening must be facing the street. The cart must be retrieved from the curb no later than 7 p.m. on the day after your collection. Cart must be at least five feet from mailboxes, utility poles, parked cars, recycling or yard waste containers or other items. Garbage left outside the container will not be collected.

## Non Residential Collection

Non-residential properties such as schools, churches, and businesses that would like to request garbage and recycling collection should call 919-996-3245. These properties will be evaluated by operational staff to determine eligibility.

## Need Assistance Program

Customers who are physically unable and do not have an able bodied person living with them to bring garbage and recycling carts to the curb for collection may qualify for Need Assistance Collection. Customers must complete the Need Assistance enrollment form, which includes a physician's statement. To obtain an enrollment form, call 919-996-3245 or send an email to [sws@raleighnc.gov](mailto:sws@raleighnc.gov).

## Holiday Schedule

Trash and recycling are not collected on city-observed holidays.



# Trash Services

## These Items Will Not Be Collected By The City Of Raleigh



**Chemicals** | Two or more elements combined into one substance through a chemical reaction form a chemical compound.



**Car parts** | Any part that can be separated from the car itself.



**Tires** | This includes tires of any type. ie. bike tires and tires on lawn equipment



**Contractor debris** | Contractors are responsible for disposing of waste generated by their activities.



**Flooring** | Wake County residents may dispose of small amounts of construction debris, including wood and carpet, at select Convenience Centers at no charge.



**Paint** | This includes interior and exterior paints



**Tree limbs longer than 5 feet or wider than 6 inches** | Any tree limbs larger than the size stated above should be reduced for collection.



**Dirt** | No dirt of any type will be collected.



**Loose leaves** | Seasonal collection of loose leaves is provided by the City of Raleigh's Transportation Field Services Division.



**Rocks** | No rocks of any size will be collected.



**Tree stumps** | No tree stumps of any size will be collected.

# Recycling Services

## Residential Recycling Is Already Included In Your Waste Collection Rate

Recycling is provided as part of your trash collection. All residents are encouraged to participate. Each household receives a 95-gallon cart, but can request a smaller cart at no charge.

## Curbside Recycling

Recycling helps to conserve natural resources and reduce air and water pollution associated with manufacturing goods. In addition, recycling can save room in your garbage cart for items that would otherwise be taken to the landfill.

Recycling is collected every other week on the same day as your trash pick-up. To participate in the curbside program, simply place your recyclables in your blue roll cart and place on the curb, not in the street, no earlier than noon the day before your scheduled collection, and no later than 7 a.m. on your day of collection

## Recycle only these items in your blue cart ≡



Magazines and catalogs



Paperboard boxes and tubes



White & colored Paper



Spiral paper cans



Glass bottles and jars



Metal food & drink cans, trays and clean foil



Corrugated cardboard (1'x1' pieces)



Plastic bottles, tubs and clamshells



Gable top cartons and drink boxes



Newspapers and inserts



Paperback books and telephone books

# Recycling Services



**Do not recycle these items in your cart** ≡



Plastic bags



Plastic trays or domes



#6 Plastic



Plastic bottles from motor oil or pesticides



Construction waste



Dishes, mirrors, or bulbs



Food

# Yard Waste Services

Yard waste is collected on the curbside on the same day as recycling and garbage by 7 a.m. Separate yard waste from recyclable materials and garbage. Make sure it is free of rocks and other debris.

## Yard Waste Containers

Yard waste must be in brown biodegradable paper bags, or containers no larger than 35 gallons.

## How Much Waste Can Be Collected?

The number of bags should not exceed 15. Limbs may be tied into bundles of not more than five feet in length and 18 inches in diameter. Set bundled limbs on the curbside. Logs and limbs more than six inches in diameter or over five feet in length, and stumps and rocks will not be collected.



**The number of bags should not exceed 15.**

## Yard Waste Center

Raleigh residents may take yard waste materials directly to the city's Yard Waste Recycling Center. A fee will be assessed for items. The Yard Waste Recycling Center is located at 900 N. New Hope Road. The center is open Monday through Saturday from 7 a.m. to 4 p.m. for recycling yard waste materials as well as regular curbside recyclable materials, large rigid plastic items, scrap metal and electronic items (all items with a cord). Please separate yard waste and electronics from other recyclable materials. Compost, mulch and wood chips are also available for sale. Call 919-250-2728 for pricing information.



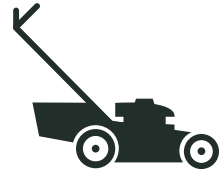
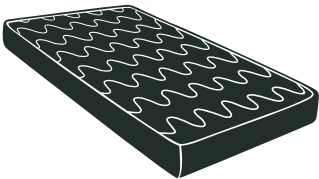


# Bulky Load Preparation

Free collection for bulky items that do not fit into the garbage cart is available. Residents must call the City of Raleigh Customer Care Center at 919-996-3245 to schedule collection before placing items at the curb. Most collections will be set up for your next regularly scheduled collection day. Items placed at the curbside without a scheduled pick-up will not be collected and may incur a \$100 citation for violation of the Solid Waste Services municipal code.

Bulky items are items such as household furnishings, mattresses, box springs, lawn equipment, and similar household items too large to be placed in the garbage cart. This service is not available to businesses or commercial entities. Each household is limited to one free bulky load collection every 90 days.

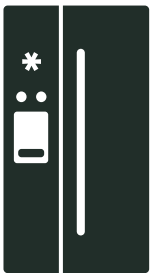
## Bulky items too large to be placed in the garbage cart ⇩



### Bulky Load Preparation

- Items must weigh less than 75 pounds.
- Large appliances are collected for a fee (see Special Load Collection section).

### Items That Can Not Be Collected As Bulky Load



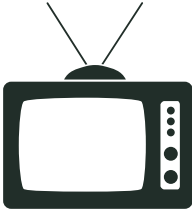
### Special Load Collection

Special collection of items not normally collected by Solid Waste Services (such as large appliances, brush, etc.) may be arranged for a fee of \$50 per load. This service is a residential service and not available to businesses or commercial entities. The \$50 fee covers a collection of approximately 4 cubic yards – approximately one pick-up truckload. If the driver determines there is more than 4 cubic yards of trash at the curb, additional increments of \$50 per 4 cubic yard may be charged.

# Electronic Recycling

## Electronic Recycling

Electronics are considered any household item with an electric plug. Common e-waste includes computer equipment, monitors, TVs, telephones, stereos, video players, game consoles and small appliances.



Residents may contact the City of Raleigh Customer Care Center at 919-996-3245 to schedule a pickup. Electronics are collected every Monday and taken to Wake County electronics recycling drop off facility at:

- North Wake Multi-Material Recycling Facility  
9029 Deponie Drive, Raleigh, NC 27614

Open to residents and businesses | Monday–Saturday, 8 a.m. to 4 p.m.

- South Wake Multi-Material Recycling Facility  
6130 Old Smithfield Road, Apex, NC 27539

Open to residents and businesses | Monday–Saturday, 8 a.m. to 4 p.m.

## Annual Grease Collection Program

The City of Raleigh runs an annual program to collect cooking oil and grease at the curbside helping to prevent sewer overflows. From November 1, through January 15, Raleigh residents are able to recycle these products for free by calling the City of Raleigh Customer Care Center at 919-996-3245. Once your collection is scheduled, residents should seal and label cooking oil and place at the curb along with your garbage, recycling and yard waste. Houses of worship in Raleigh can also participate in the program at no charge.

# Billing & Contact Information



## Your Monthly Service Rates Include

### Roll Out Trash Cart

Collected Weekly

### Recycling Cart

Collected Bi-weekly

### Yard Waste Collection

Collected Weekly

### Bulky and Electronic Recycling

Upon Request by calling 919-996-3245



CITY OF RALEIGH  
SOLID WASTE SERVICES  
630 Beacon Lake Drive  
Raleigh NC 27610

**For more information:**  
Visit [www.raleighnc.gov/recycling](http://www.raleighnc.gov/recycling)



[raleighnc.gov](http://raleighnc.gov)



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