



# Whom to Call

Frequently requested numbers compiled by the Department of Public Affairs

Please report any inaccuracies to the Department of Public Affairs at 996-3100

## EMERGENCY NUMBERS

Emergency Fire, Police, Sheriff, Medical ..... 9-1-1  
 TDD for hearing impaired ..... 9-1-1  
 Non-Emergency ..... 829-1911  
 Sewer/Water Repair (Days) ..... 250-2737  
 After 4 p.m. weekdays, weekends & holidays...829-1930

## INFORMATION NUMBERS

CAT bus - information, routes & schedules.....485-7433  
 (485-RIDE)  
 Cable television complaints..... 716-6000  
 City government information.....996-3000  
 Drainage complaints.....996-3940  
 Citizen complaints .....996-3077  
 Police information desk .....996-3335  
 State government information ..... 733-1110  
 Stormwater pollution prevention ..... 996-3940  
 TDD for hearing impaired ..... 996-3107  
 Wake County government information ..... 856-6160

## RECORDED INFORMATION

Event / ticket information (press #1)..... 996-6789  
 Job Vacancies (City) ..... 996-3305  
 Landfill (North Wake Sanitary).....870-4345  
 Leaf Collection Line ..... 996-3720  
 Parks Leisure Line/Athletics..... 831-6575  
 Solid Waste Services General Information ..... 996-6194

## CITY OF RALEIGH

### ADMINISTRATIVE OFFICERS

City Manager, J. Russell Allen..... 996-3070  
 Asst. City Manager, Lawrence E. Wray ..... 996-3160  
 Asst. City Manager, Julian Prosser ..... 996-3840  
 Asst. City Manager, Dan Howe ..... 996-3070  
 City Attorney, Thomas A. McCormick Jr..... 831-6560  
 City Clerk, Gail G. Smith ..... 996-3040  
 City Council / Mayor's Office ..... 996-3050  
 Community Development Dir., Michele Grant...996-4330  
 Community Services Interim Director,  
 Kristen Rosselli..... 996-6100  
 Convention Center Dir., Roger S. Krupa..... 996-8500  
 Emergency Communications Dir., Barry Furey.. 996-3530  
 Finance Dir., Perry E. James III ..... 996-3215  
 Fire Chief, John McGrath ..... 996-6115  
 Information Technology Director..... 996-3045  
 Inspections Director, Larry Strickland ..... 516-2495  
 Parks & Recreation Dir., Diane Sauer.....996-3285  
 Personnel Director, Carolyn Simmons ..... 996-3315

Planning Director, Mitchell Silver ..... 516-2626  
 Police Chief, Harry Dolan ..... 996-3385  
 Public Affairs Director, Jayne Kirkpatrick ..... 996-3100  
 Public Utilities Director, H. Dale Crisp ..... 857-4540  
 Public Works Director, Carl Dawson ..... 996-3030  
 Solid Waste Services Director, Fred Battle ..... 996-6890

## FREQUENTLY CALLED NUMBERS

Abandoned vehicles on private property ..... 807-5110  
 • On city streets ..... 831-6311 or 996-3335  
 • Junked cars to recycle ..... 828-5426  
 ART -- Accessible Raleigh Transportation  
 • Arrange ride time ..... 890-3459  
 ART tickets ..... 996-3200  
 Acreage Fees ..... 516-2495  
 Addresses, new house numbers ..... 516-2626  
 Airport - (RDU) ..... 840-2100  
 American Red Cross ..... 231-1602  
 Animals  
 • Control / dispatch ..... 831-6311 or 996-1449  
 • Dead / pickup (days) ..... 996-6890  
 • After hours, weekends and holidays ..... 831-6311  
 • Missing - SPCA ..... 772-3203  
 • Wake County Animal Shelter ..... 250-1475  
 • Pet Tags ..... 1-888-PETFIND (1-888-738-3463)  
 Annexation ..... 516-2626  
 Appearance Commission..... 516-2622  
 Aquatics ..... 831-6852  
 Arts Commission ..... 996-3610  
 Artspllosure / First Night..... 832-8699  
 Arts Program ..... 831-6854  
 • Pullen Arts Center ..... 996-6126  
 • Sertoma Arts Center ..... 420-2329  
 Assessments  
 • Billing ..... 996-3200  
 • Business, real and personal property..... 856-5400  
 AT&T (Phone Service) ..... 1-888-757-6500  
 Better Business Bureau.....277-4222 or 872-9240  
 Birth Certificates  
 • State (Vital Records)..... 733-3526  
 • Wake County ..... 856-5218  
 Board of Adjustment ..... 996-3040  
 Board of Elections ..... 856-6240  
 Broadway Series South ..... 831-6060  
 Budget (City of Raleigh) ..... 996-3840  
 Budget & Economic Dev. Committee..... 996-3840  
 Building Inspections..... 857-4412  
 Building Permits ..... 516-2495

Building Maintenance.....	996-3420	Fences, permits .....	516-2555
Business Loan Program.....	996-3840	Fire Administration .....	996-6115
Bus (CAT), Administration.....	833-5701	Fire Inspections, reports & burning permits .....	996-5157
Bus (CAT), information, routes & schedules.....	485-7433	Fire Prevention .....	996-6392
Business Assistance Program .....	996-3840	Fireman's Relief Fund Board .....	996-6115
Business Licenses .....	996-3200	First Night.....	832-8699
Business & Technology Center .....	836-8618	Flood areas, locations .....	996-3940
Cable (Time Warner) .....	595-4892	Flooding .....	996-3940
Cable TV/ Telecommunications Commission .....	996-6777	• Public Safety .....	911
Cable Television complaints .....	716-6000	• On City Street .....	996-6446
Capital Area Metropolitan Planning Organization (CAMPO TCC) / (CAMPO TAC) .....	807-8500	• On Private Property .....	996-3940
Capital Area Visitor Center, 5 E Edenton St.....	807-7950	Gang Tip Hotline .....	996-4264
Capital City Parking (Red Light Citations).....	833-2549	Garbage/Trash/Recycling Administration/Pickup schedule .....	996-6890
CCBI (fingerprinting) .....	856-6300	• Recycling .....	996-6890
Cemeteries (City-owned) .....	831-6548	• Solid Waste Services Gen.Info. (recording) .....	996-6194
Centennial Authority .....	829-8132	• Swap Shop .....	250-2728
Chamber of Commerce .....	664-7000	• Yard Waste Center.....	250-2728
Christmas Parade .....	755-9235	Gas service (PSNC Energy) .....	1-877-776-2427
Citizens Advisory Councils (RCACs) .....	996-6100	Governor's Office .....	733-4240
Citizen Complaints .....	996-3077	Grading Permits .....	516-2495
Citizen Complaints for police matters.....	996-3635	Graffiti .....	996-6001
City Council/Mayor's Office .....	996-3050	Greater Raleigh Convention & Vis. Bureau.....	834-5900
City Museum .....	832-3775	Greenways .....	996-3285
City of Raleigh government .....	996-3100	Hay Sales .....	662-5700
Civil Service Commission .....	996-3040	Health Center.....	996-6700
Clerk of Court .....	755-4105	House numbers (new) .....	516-2626
Community Development .....	996-4330	Housing Appeals Board .....	807-5110
Community Relations (Administration) .....	996-3077	Housing Authority (900 Haynes St.) 831-8300 or 831-6620	
Community Relations (Police) .....	996-3385	Housing	
Community Services .....	996-6100	<i>Homeownership, Rehabilitation Loan, First-time Homebuyer</i>	
Comprehensive Planning Committee .....	516-2626	• Downtown Homebuyer Program .....	996-4330
Conservation Engineering .....	516-2155	• Discrimination complaints .....	996-6100
Convention Center Commission .....	996-8500	• Minimum housing code enforcement .....	807-5110
Convention & Visitors Bureau.....	834-5900	• Rooming house ordinance enforcement .....	807-5110
County Government Information .....	856-6160	HUD - Greensboro .....	1-336-547-4001
Credit Union.....	996-6800	Human Relations Commission .....	996-6100
Crime Prevention .....	996-3335	IRS (Internal Revenue Service) .....	1-800-829-1040
Crime Stoppers .....	834-4357	Immigration ..301 Roycroft Dr. Durham.....	998-5800
Development Plans Review Center .....	516-2626	Inspection Request.....	857-4412
Dog Catcher .....	831-6311 or 996-1449	Insurance claims (City) .....	516-2240
Dog & Cat Tags .....	1-888-738-3463	Jail (Wake County) .....	856-5953
Downtown Housing Improvement Corporation. 832-4345		Joblink Career Center.....	250-3770
Downtown Raleigh Alliance .....	832-1231	Landfill (North Wake Sanitary) (24-hour recorded help) .....	870-4345
Drainage .....	996-3940	Law & Public Safety Committee .....	996-3840
Driver License (Motor Vehicles) .....	715-7000	Leaves	
Driveways, inspections, installation .....	996-3030	• Weekly yard waste collection .....	996-6890
Economic Development .....	516-2626	• Seasonal leaf collection .....	996-6446
Electric service (Progress Energy) .....	508-5400	• Leaf Line (recording) .....	996-3720
Electrical Inspections .....	516-2500	Legal Aid (224 S. Dawson St.).....	828-4647
Electrical Journeyman Examining Board .....	807-5128	Legislative Building .....	733-7928
Employment Security Commission .....	733-3098	Licenses	
Engineering Inspections .....	996-3030	• Business .....	996-3200
Environmental Advisory Board .....	996-3840	• Dog/Cat .....	1-888-738-3463
Fairgrounds .....	821-7400	Litter (Wake County) .....	856-5700
Fair Housing Hearing Board /		Mapping .....	516-2626
• Discrimination Complaints .....	996-6100	Marbles Kids Museum.....	834-4040
False Alarm Program .....	996-3719	Mayor .....	996-3050
Family & Domestic Violence			
• Intervention Program (Police).....	996-3335		

Mayor's Committee For Services		• Stormwater Pollution Prevention .....	996-3940
• To Persons With Disabilities .....	996-6100	• Soil Erosion & Sediment Inspections .....	807-5151
Mechanical Journeyman Examining Board .....	807-5144	Police Districts	
Mechanical Inspections .....	516-2500	• Downtown District, 110 S. McDowell Street...	996-3855
Memorial Auditorium / Progress Energy		• District 21 (NW), 8016 Glenwood Avenue ...	996-2300
Center for the Performing Arts		• District 22 (N), 8320 Litchford Road .....	996-4208
• Administration .....	996-8500	• District 23 (NE), 4501 Atlantic Avenue.....	996-2457
• Box Office, ticket, events .....	831-6060	• District 24 (SE), 1601-30 Crosslink Road ...	996-4455
• Ticket Master .....	834-4000	• District 26 (SW), 601 Hutton Street .....	996-6167
Meters / Water		Family Violence Intervention Unit .....	664-5279
• Billing, reading, new accounts .....	890-3245	Police Information Desk .....	996-3335
• Installation .....	250-2737	Police Investigations.....	996-3555
• Maintenance and repair (days) .....	250-2742	Police Reports/Accident Reports .....	996-3325
• After 4 p.m. everyday Including holidays.....	829-1930	Population Statistics (City) .....	516-2626
Mexican Consulate .....	754-0046	Postal Service information .....	1-800-275-8777
Minority and Women Owned Business		Print Shop.....	996-3677
• Assistance Program .....	996-3840	Pothole Repairs .....	(City Maintained Roads)..996-6446
Moore Square Booth.....	278-6359	(State maintained Roads)..	733-3213
Mordecai Historic Park Advisory Board .....	996-4835	Privilege Licenses .....	996-3200
Mosquitoes .....	807-5110	Progress Energy (Electric Service) .....	508-5400
Motor Vehicles .....	715-7000	Progress Energy Center for the Performing Arts	
Mounted Police Patrol .....	831-6075	• Administration .....	996-8500
Neighborhood College .....	996-6100	• Booking Coordinator.....	857-4514
Neighborhood Improvement Program .....	996-6100	• Box Office / tickets .....	831-6060
NeighborWoods Program .....	996-4115	• Ticket Master .....	834-4000
Noise Complaints .....	831-6311 or 996-3335	PROP (Probationary Rental Occupancy Permit) ...	807-5110
• Ordinances .....	996-3040	Public Nuisances	
North Carolina State Government .....	733-1110	• Overgrown grass, weeds, trash and debris..	807-5110
North Wake Landfill (10208 Deponie Dr).....	870-4345	Public School Information .....	850-1600
Parade/Picketing Permits .....	996-1223	Public Service North Carolina (PSNC)	
Parking .....	996-3030	• Natural Gas Service (toll free) .....	1-877-776-2427
• Citations/payments/violations (Park Raleigh)...	828-1020	Public Works Committee.....	996-3030
• Decals.....	828-1020	Purchasing (City) .....	996-3240
• Valet .....	996-3030	RBC Center Entertainment & Sports Arena.....	861-2323
Park Raleigh (Parking Violations) .....	828-1020	RDU Airport (Raleigh-Durham International)....	840-2100
Parks Committee.....	996-3285	Rain Barrels.....	996-6890
Parks Leisure Line/Athletics (recording) .....	831-6575	Raleigh/Durham Airport Authority.....	840-2100
Parks Maintenance (days) .....	996-4115	Raleigh Hall of Fame.....	787-9617
• After 4 p.m. everyday including holidays.....	713-4169	Raleigh Historic Districts Commission .....	832-7238
Parks & Rec / Greenway Advisory Board .....	996-3285	Raleigh Historic Districts Commission	
Passports .....	832-3479	• Certificate of Appropriateness Committee ...	832-7238
Paving		Raleigh Housing Authority .....	831-8300
• Assessments / petitions.....	996-3030	Raleigh Merchants Association.....	755-9235
• Repair of City streets .....	996-6446	Raleigh Television Network.....	996-6278
Payroll.....	996-3235	Raleigh Transit Authority.....	996-3030
Permits .....	516-2495	Raleigh Transit Authority Route Committee.....	996-3030
• Building, electrical, grading, mechanical,		Raleigh Visitors Information Center.....	645-2677
plumbing, mobile home .....	516-2495	Rats - Rodent control.....	996-6446
• Fence .....	516-2555	Real Estate.....	996-3840
• Parade or picketing .....	996-1223	Recreation Programs.....	831-6640
• Signs .....	516-2555	• Borden Building .....	831-6430
Personnel (City employment) .....	996-3315	• Mordecai Historic Park.....	857-4364
Phone service (BellSouth/AT&T) .....	1-888-757-6500	• Raleigh Little Theatre / Rose Garden.....	821-4579
Planning Commission .....	516-2637	• Tucker House.....	831-6009
• Committee Of The Whole.....	516-2637	Recycling.....	996-6890
Plumbing Inspections .....	516-2500	Red Light / enforcement / citations .....	833-2549
Plumbing Journeyman Examining Board .....	807-5136	Rental Registration.....	807-5110
Pollution		Rezoning .....	516-2626
• Water Pollution Problems (Illicit Discharge) ..	996-3940	Risk Management.....	516-2240

SafeLight Citations .....	833-2549	• Speeding .....	755-4105
Senior Citizens		Time Warner Cable (Cable Service) .....	595-4892
• Foster Grandparent Program .....	996-6100	Towed Vehicles	
• Recreation .....	831-6640	• From private property .....	807-5110
• RSVP Retired Senior Volunteer Program .....	996-6295	• From city streets .....	996-3335
Set-backs / Zoning .....	516-2555	Traffic	
Sewer backup .....	250-2737	• Control Center.....	996-3020
Sewer-Water (see Water-Sewer)		• Hazards / visual obstructions.....	996-3030
Sidewalks.....	996-3030	• Missing signs (days) .....	996-6608
• New .....	996-3030	• Potholes.....(City Maintained Roads)	996-6446
• Damage/repair .....	831-6808	• Signal malfunctions (days) .....	996-3020
Signs, regulations / permits.....	516-2555	• after 4 p.m. everyday including holidays.....	829-1930
Signs, damaged, missing (days) .....	996-6608	• Violations (court dates) .....	755-4117
• after 4 p.m. everyday including holidays.....	829-1930	Triangle Transit Authority (TTA).....	549-9999
Sister Cities.....	610-5168	Trolley (Rental) .....	831-6851
Small Business Success Program .....	996-3840	Trolley (Cat/Transit) .....	485-RIDE
Social Security Administration .....	1-800-772-1213	Transit	
(local) 790-2782		• Administration .....	996-3030
Soil Erosion Complaints.....	996-3940	• A.R.T. Program .....	890-3459
Soil Erosion Inspections.....	857-4412	• CAT Bus information,	
Southeast Raleigh Assembly .....	516-2653	• routes & schedules .....	485-7433
SPCA of Wake County.....	772-2326	(485-RIDE)	
• Lost & Found.....	772-3202	Trash	
Speeding Tickets .....	755-4105	• Pickup Schedule .....	996-6890
State Fair .....	733-2145	• Solid Waste Line (recording) .....	996-6194
State Government Information .....	733-1110	• Dumping trash/debris in stormwater system.	996-3931
Stormwater / Drainage.....	996-3940	• Special Load Pickup (Recorded Message) ..	996-3798
• Billing Questions, Clogs, Design Reviews.....	996-3940	Tree Preservation Task Force .....	516-2552
• Erosion & Sediment Control .....	996-3940	Trees	
• Stagnate / Standing Water (mosquitoes) .....	807-5110	• NeighborWoods Program .....	996-4115
• Storm Drainage Problems in City Street .....	996-6446	• On City right-of-way,	
• Other Storm Drainage Problems .....	996-3940	• maintenance planting, removal .....	996-4115
Stormwater Management.....	996-3940	• Root damage to sidewalks .....	996-3030
• Advisory Commission (SMAC).....	996-3940	• Traffic Hazard.....	996-6608
Street Lights		Unemployment Office	
• Installation .....	516-2163	• Employment Security Commission.....	212-3849
• Repair (Progress Energy).....	508-5400	Urban Design Center .....	807-8479
• Outage Line .....	1-800-419-6356	Vehicle Fleet Services .....	996-6407
Streets		Vehicle Tax .....	856-5400
• Address assignments .....	516-2638	Volunteering (City) .....	996-6102
• Cleaning/maintenance/repair .....	996-6446	Wake County Government .....	856-6160
• Closings, permanent.....	516-2643	Wake County Keep America Beautiful .....	856-7440
• Closings, temporary .....	996-3335	Wake County Landfill .....	870-4345
• Construction .....	996-3030	Walnut Creek Amphitheater .....	831-6400
• Names .....	516-2626	Water back-ups .....	250-2737
• Signs, damaged, missing (days) .....	996-6608	Water--Sewer	
• after 4 p.m. everyday including holidays .....	829-1930	• Billing .....	890-3245
Substance Abuse Advisory Commission.....	996-6100	• Broken hydrants--water leaks .....	250-2737
Swap Shop.....	250-2728	• Connection/disconnect .....	890-3245
Swat-a-Litterbug.....	1-877-368-4968	Water--sewer emergencies	
Swimming.....	831-6852	• Weekdays .....	250-2737
Taxes		• After hours, weekends, and holidays .....	829-1930
• Personal, property (Wake County).....	856-5400	Weeds/Debris/Trash Abatement .....	807-5110
• Preparation Assistance (VITA).....	1-800-906-9887	Work Permits.....	212-7000
Taxi Inspector.....	664-5206, 664-5207 or 664-5279	Yard Waste Center.....	250-2728
Telecommunications Commission.....	996-6777	Youth Employment Program .....	996-6100
Tennis.....	872-4129	Zoning.....	516-2555
Ticket Master.....	834-3000	• Code enforcement .....	516-2549
Tickets / Safelight citations.....	833-2549	• Ordinances--policy .....	516-2626

- Variances ..... 516-2555
- Violations..... 516-2555
- Zoning Hearing ..... 516-2837

**ADMINISTRATIVE OFFICES**

- City Attorney.....OEP, Suite 1020 ..... 831-6560
- City Council/Mayor .....209 ..... 996-3050
- City Clerk .....207 ..... 996-3040
- City Manager .....228 ..... 996-3070
- ACM Howe.....228 ..... 996-3070
- ACM Wray.....224 ..... 996-3160
- Community Relations Administrator .224 ..... 996-3077
- Complaints regarding Police matters ..... 996-3635

**DEPARTMENTS/DIVISIONS**

- Administrative Services .....302 ..... 996-3840
- Budget Office.....302 ..... 996-3840
- Business Assistance Program.....302 ..... 996-3840
- Real Estate.....302 ..... 996-3840
- Arts Commission .....504 ..... 996-3610
- Emergency Communications Center.12 ..... 996-3530
- Non-emergency ..... 831-6311
- Finance .....114 ..... 996-3215
- Accounting.....512 ..... 996-3210
- Assessments..... 996-3200
- Internal Audits.....512 ..... 996-3225
- Mail Room Administrator..... 996-4963
- Payroll .....107 ..... 996-3235
- Purchasing .....508 ..... 996-3240
- Risk Management.....OEP 622 ..... 516-2240
- Revenue Services .....118 ..... 996-3200
- Utility Billing Service.....107 ..... 890-3245
- UBS Manager, 3324 Lake Woodard Rd..... 250-7676
- Information Technology .....502 ..... 996-3045
- Technology Support ..... 996-6000
- Inspections .....OEP 404 ..... 516-2495
- Building Inspectors..... 516-2500
- Housing & Environ. Inspections ..... 807-5110
- Permits: Building, Electrical, Mechanical,  
Plumbing..... 516-2495
- Permits: Fence..... 516-2555
- Signs/Regulations ..... 516-2555
- Zoning/Code Enforcement..... 516-2549
- Parks & Recreation.....608 ..... 996-3285
- Marsh Creek Park / Park Superintendent ..... 996-4115
- Mount Hope Cemetery..... 831-6548
- Facilities and Operations.....605 ..... 996-3420
- Personnel.....101 ..... 996-3315
- Workplace Healthcare/Wellness ...101 ..... 996-4706
- Job Information.....101 ..... 996-3305
- Safety .....101 ..... 996-3320
- Planning.....OEP 304..... 516-2626
- Annexation ..... 516-2652
- Appearance Commission..... 516-2622
- Development Plans Review..... 516-2634
- Development Regulations..... 516-2636
- Economic Dev./GIS..... 516-2626
- Raleigh Historic Districts Commission  
One Exchange Plaza, Ste. 300..... 832-7238

- Urban Design Center, 133 Fayetteville St. ... 807-8479
- Public Affairs .....218 ..... 996-3100
- Print Services Manager.....218 ..... 996-3005
- Print Shop.....4 ..... 996-3011
- RTN, 310 W. Martin St. #102 ..... 996-6278
- Cable Administrator..... 996-6777
- Public Utilities .....OEP 620 ..... 857-4540
- Public Works .....4th Floor ..... 996-3030
- Accessible Raleigh Transportation
- A.R.T, 4th Floor..... 890-3459
- A.R.T. (Tickets) .....118 ..... 996-3200
- Conservation Engineers. ....OEP..... 996-3940
- Conservation Inspectors.....311 ..... 996-3940
- Construction Management  
434 Fayetteville St Suite1730..... 996-5575
- Graffiti Hotline ..... 996-6001
- Leaf Collection (recording)..... 996-3720
- Pot Holes ..... 996-6446
- Stormwater Management.....301 ..... 996-3940
- Street Maintenance, 1027 N. West St. .... 996-6446
- Street Flooding..... 996-6446
- Traffic Control Center..... 996-3020
- Transit / Parking.....4th Floor..... 996-3030
- Trees (Traffic Hazard) ..... 996-6608
- Transportation Operations
- Traffic Engineering ..... 996-3030
- Transit Projects.....OEP..... 516-2155

**ANNEX/110 S. McDOWELL STREET**

- Police Chief.....311 ..... 996-3385
- Information Desk .....201 ..... 996-3335
- Administration.....207 ..... 996-3635
- Field Operations .....105 ..... 996-3350
- Found Property/Evidence.....210 ..... 996-3395
- Internal Affairs.....311 ..... 996-3155
- Investigations/Detectives.....422 ..... 996-3555
- Mounted Patrol Unit ..... 831-6075
- Parade/Picketing..... 996-1223
- Public Information Officer..... 996-1200
- Records .....304 ..... 996-3325
- Special Operations ..... 996-5278
- Traffic Control Center .....212 ..... 996-3020

**DILLON BLDG./ 310 W. MARTIN STREET**

- Community Development ..... 101 ..... 996-4330
- Community Services..... 201 ..... 996-6100
- Credit Union..... 120 ..... 996-6800
- Employee Health Center ..... 110 ..... 996-6700
- Engineering Inspections.....212..... 996-6810
- Fire Chief ..... 200 ..... 996-6115
- Fire Prevention..... 200 ..... 996-6392
- Raleigh Television Network - RTN... 102 ..... 996-6278
- Cable Administrator..... 100 ..... 996-6777

**CITY LOCATIONS**

- Parks & Recreation
- Jaycee Park, 2401 Wade Ave ..... 831-6640
- Mount Hope Cemetery..... 831-6548
- Pullen Arts Center, 105 Pullen Road ..... 831-6126
- Sertoma Arts Center, 1400 W. Millbrook .....420-2329

**Police**

- Animal Control .....831-6311 or 996-1449
- Dead Animals – *call Solid Waste*.....996-6890
- After hours, weekends, and holidays..... 831-6311
- Crime Prevention Community Relations,  
for help call the District in which you live.
- District 21 (NW), 8601 Glenwood Ave. .... 996-2300
- District 22 (N), 8320 – 120 Litchford Rd. .... 996-4208
- District 23 (NE), 4501 Atlantic Ave. .... 996-2457
- District 24 (SE), 1601-30 Cross Link Rd. ....996-4455
- District 26 (SW), 601 Hutton St. .... 996-6167
- Downtown District, 110 S. McDowell St.....996-3855
- Gang Tip Hotline .....996-4264
- Parade / Picketing, ..... 996-1223
- Personnel Recruiting..... 713-4198
- Taxicab Inspector, 1221 Front St. .... 664-5279
- Training Center, 4205 Spring Forest Rd. .... 872-4144
- Public Works / Street Maint., 1027 N. West St. 996-6446
- Heavy Equip. Shop, 4120 New Bern Ave. .... 250-2733
- Vehicle Fleet Services, 1014 N. West St ..... 996-6407
- Solid Waste Services, 400 West Peace St. .... 996-6890
- Bulky Load .....996-6890
- General Information (Recorded) .....996-6194
- Litter Line .....856-5700
- Special Load (Recorded) .....996-3798
- South Wake Transfer Station
- 500 Old Smithfield Rd. (off Hwy. 55) .....387-2126
- Wake County South Wake Landfill, Apex.....856-7400
- Yard Waste Center/Yard Waste Sales
- 900 N. New Hope Rd. .... 250-2728

**WAKE COUNTY GOVERNMENT — 856-6160**

- Birth Certificate..... 856-5128
- Board of Education ..... 850-1606
- Board of Elections .....856-6240
- Clerk of Court .....755-4105
- CCBI (Fingerprinting) .....856-6300
- County Jail .....856-6900
- District Attorney/Court / Traffic Violations
- Court Dates ..... 755-4117
- Health Dept. ....212-7000
- Health Dept. / Restaurant Inspections ..... 856-7400
- Homeless Shelter / 1420 S. Wilmington St.....857-9428
- Human (Volunteer) Services .....250-3842
- Library Information .....250-1200
- Litter Line .....856-5700
- Magistrate’s Office
- Criminal ..... 755-4122
- Civil ..... 755-4123
- Public Schools Information ..... 850-1600
- Register of Deeds / Marriage License ..... 856-5460
- Resources For Seniors ..... 872-7933
- Sheriff’s Office .....856-6900
- Social Services / Human Services .....212-7000
- Tax Office .....856-5400
- Wake County Gang Prevention ..... 256-0919
- Work Permits ..... 212-7000

**N.C. STATE GOVERNMENT — 733-1110**

- Attorney General .....716-6400
- Birth, Marriage, Divorce, Death Certificate
- Vital Records ..... 733-3526
- Commissioner of Insurance ..... 733-7343
- Dorothea Dix .....733-5540
- Driver License Headquarters (Motor Vehicles) 715-7000
- Governor’s Office .....733-5811
- Individual Income Tax.....1-877-252-3052
- Legislative Building ..... 733-7928
- Probation – State Dept. of Corrections ..... 716-3100
- Revenue (Tax Assistance)..... 1-877-252-3052
- Social Services ..... 733-3055
- Secretary of State .....807-2000
- State Capitol Police ..... 733-4646
- State Fairgrounds Info ..... 821-7400
- State Treasurer ..... 508-5176
- Travel & Tourism.....733-4171
- Transportation .....733-2520
- Unemployment Office
- Employment Security Commission (ESC)..... 733-3098

**UNITED STATES GOVERNMENT**

- EEOC ..... 856-4064
- Immigration ..201 Roycroft Dr., Durham.....998-5800
- HUD – Washington, DC .....1-202 708-1112
- HUD – Greensboro, NC .....1-336-547-4001
- Postal Service Info.....1-800-275-8777
- Social Security Administration.....1-800-772-1213  
(local) 790-2782
- IRS .....4405 Bland Rd..... 850-1100  
1-800-829-1040
- Passports ..... 832-3479

**CABLE & UTILITIES**

- Time Warner Cable..... 595-4892
- City of Raleigh – connect/disconnect water ..... 890-3245
- Progress Energy – Electric..... 508-5400
- PSNC – Natural Gas (toll free) ..... 1-877-776-2427
- Telephone – (AT&T) .....1-888-757-6500

**GOVERNMENT - LOCAL**

- Apex Town Hall ..... 249-3400
- Cary Town Hall ..... 469-4001
- Durham City Hall .....560-1200
- Fuquay-Varina Town Hall ..... 552-3178
- Garner Town Hall ..... 772-4688
- Holly Springs Town Hall ..... 552-6221
- Knightdale Town Hall ..... 217-2200
- Morrisville Town Hall..... 463-6200
- Rolesville Town Hall ..... 556-3506
- Wake County (County Manager’s Office) ..... 856-6160
- Wake Forest Town Hall ..... 554-6100
- Wendell Town Hall ..... 365-4444
- Zebulon Town Hall ..... 269-7455