



EMERGENCY: 911
POLICE NON-EMERGENCY
996-3335
CITY INFORMATION
996-3000
FIRE PREVENTION
996-6392
TRASH / RECYCLING
996-6890
UTILITY BILLING
890-3245
CITY WEB SITE
www.raleighnc.gov

NUMBERS TO REMEMBER



Prepared by the
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Public Affairs Dept.
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10/08

HAVE A SAFE AND HAPPY HOLIDAY WITH THESE SAFETY TIPS

The winter holidays are a time for celebration, and that means more cooking, home decorating, entertaining, and an increased risk of fire due to heating equipment.

The City of Raleigh Fire Department offers the following tips to keep you safe through the holidays.

- Keep candles away from decorations and other combustible materials, and do not leave candles unattended.
- Always unplug lights before replacing light bulbs or fuses.
- Keep children and pets away from light strings and electrical decorations.
- Turn off all light strings and decorations before leaving the house or going to bed.
- Unattended cooking is the leading cause of home fires in the U.S. When cooking for holiday visitors, remember to keep an eye on the oven or range.
- Provide plenty of large, deep ashtrays and check them frequently.
- Keep matches and lighters up high, out of sight and reach of children (preferably in a locked cabinet).
- Place trees at least 3 feet away from fireplaces, radiators, and other heat sources. Heated rooms dry out trees creating fire hazards.
- Don't overload receptacle outlets. Check appliances for frayed or cracked wires. Do not use electrical appliances in or near water.
- Make an emergency plan to use if a fire breaks out anywhere in the home. See that each family member knows what to do. **PRACTICE THE PLAN!**
- Plan for safety. Remember, there is no substitute for common sense. Look for and eliminate potential danger spots near candles, fireplaces, trees, and/or electrical connections.
- Have your chimney inspected at least once a year and cleaned if necessary. Creosote, a chemical substance that forms when wood burns, builds up in chimneys and can cause a chimney fire.
- Always use a fire screen and only burn material that is appropriate for fireplaces. Avoid burning trash or paper which can float up the chimney and onto the roof or yard.
- Remove ashes in a metal container. Ashes should be removed from the home because they may rekindle.
- Place all space heaters at least 36 inches away from flammable materials, including wallpaper, bedding, clothing, pets, and people.

- Never leave space heaters unattended and make sure to turn them off when you leave the room or go to sleep. Never place articles for drying over space heaters.
- Do not refuel space heaters inside the home and make sure the proper fuel is used.
- Always keep live Christmas trees well watered.

RALEIGH HALL OF FAME NOMINATIONS DUE FEB. 15

Do you know of a person or group that has contributed significantly to making this city we all love calling home special and unique? If so, it's time to speak up and nominate them for induction into the Raleigh Hall of Fame.

Nomination forms for individuals or organizations to the Raleigh Hall of Fame are due Feb. 15. Forms are available at the Cameron Village Library Customer Service Desk and at the Raleigh Hall of Fame website at www.raleighhalloffame.org

For more information, contact L. Merritt Jones at 787-9617 or email lmj301@bellsouth.net.

CITY OFFERS WEEKLY 'E' NEWSLETTER

Residents who want to receive the City of Raleigh's weekly newsletter electronically may do so by dropping a request to chris.riley@ci.raleigh.nc.us or by calling the City of Raleigh's Public Affairs Department at 996-3100. Hard copies of the newsletter will be mailed weekly upon request.

REPORT BACKUPS OR OVERFLOWS IMMEDIATELY

Please call the City of Raleigh Public Utilities Maintenance Division at 250-2737 to report a sewer backup or overflow. When calling at a time other than 7:30 a.m. to 4:00 p.m., Monday through Friday, please dial the after hours emergency number: 829-1930.

THE CITY OF RALEIGH... A WORLD OF OPPORTUNITY!

For information on employment with the City of Raleigh, please call the 24-hour JOBLINE at 996-3305 or visit the City's web site at www.raleighnc.gov.

HOLIDAY SCHEDULE

CHRISTMAS HOLIDAY OBSERVED,

Wednesday, December 24, 2008 and
Thursday, December 25, 2008

The City of Raleigh Solid Waste Services WILL NOT observe Wednesday, December 24, 2008, for its City holiday. Thursday, December 25, 2008 WILL BE observed. Work schedules for Solid Waste Services will be as follows:

CURBSIDE CART SAME DAY COLLECTION AREAS (ENTIRE CITY)

Monday, Dec. 22	No scheduled collection for curbside cart routes.
Tuesday, Dec. 23	Tuesday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Wednesday, Dec. 24	Wednesday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule. NO CHANGE FOR HOLIDAY.
Thursday, Dec. 25	Thursday - HOLIDAY. No scheduled collection for curbside cart routes. <i>*This collection will be done instead on Saturday, December 27, 2008.</i>
Friday, Dec. 26	Friday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Saturday, Dec. 27	<i>*Thursday's scheduled curbside cart routes will be collected for garbage, recycling and yard waste.</i>

Yard Waste Center

The Yard Waste Center will be open on Monday, December 22, 2008 through Wednesday, December 24, 2008. It will be closed on Thursday, December 25, 2008 but will re-open on Friday, December 26, 2008 and be on a regular schedule through Saturday 27, 2008.

Central Business District

The Central Business District WILL receive normal pick up on Monday, December 22, 2008 through Wednesday, December 24, 2008, and Friday, December 26, 2008 through Saturday, December 27, 2008. There will be no collection made on Thursday, December 25, 2008.

NEW YEAR'S DAY,

Thursday, January 1, 2009

Monday, Dec. 29	No scheduled collection for curbside cart routes.
Tuesday, Dec. 30	Tuesday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Wednesday, Dec. 31	Wednesday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Thursday, Jan. 1	Thursday - HOLIDAY. No scheduled collection for Curbside cart routes. <i>*This collection will be done instead on Saturday, January 3, 2009</i>
Friday, Jan. 2	Friday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Saturday, Jan. 3	<i>*Thursday's scheduled curbside cart routes will be collected for garbage, recycling and yard waste.</i>

Yard Waste Center

The Yard Waste Center will be open on Monday, December 29, 2008 through Wednesday, December 31, 2008. It will be closed on Thursday, January 1, 2009 but will re-open on Friday, January 2, 2009 and be on a regular schedule through Saturday, January 3, 2009.

Central Business District

The Central Business District WILL receive normal pick up on Monday, December 29, 2008 through Saturday, January 3, 2009.

MARTIN LUTHER KING, JR. HOLIDAY,

Monday, January 19, 2009.

The City of Raleigh Solid Waste Services WILL observe Monday, January 19, 2009, for its City Holiday. Work schedules for Solid Waste Services will be as follows:

CURBSIDE CART SAME DAY COLLECTION AREAS (ENTIRE CITY)

Monday, Jan. 19	HOLIDAY. No scheduled collection for curbside cart routes.
Tuesday, Jan. 20	Tuesday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Wednesday, Jan. 21	Wednesday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Thursday, Jan. 22	Thursday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.
Friday, Jan. 23	Friday's curbside cart routes will be collected for garbage, recycling and yard waste on a regular schedule.

Yard Waste Center

The Yard Waste Center will be closed on Monday, January 19, 2009 but will re-open on Tuesday, January 20, 2009 and be on a regular schedule through Saturday, January 24, 2009.

Central Business District

The Central Business District WILL receive normal pick up on Monday, January 19, 2009 through Saturday, January 24, 2009.

REPORTING A STREETLIGHT OUTAGE

It only takes three simple steps to report a malfunctioning streetlight:

IDENTIFY IT:

Make a note of the street address or you can also get the ID number from the pole.

REPORT IT:

Call 1.800.419.6356 (Progress Energy Outage Line)

PROVIDE YOUR INFORMATION:

Contact information is needed to ensure that the technician can find and resolve the problem promptly.

Thank you for your help!

Make a Note:

Many City telephone numbers are changing. Please visit www.raleighnc.gov for complete updates.
City of Raleigh Information: 996-3000