



EMERGENCY: 911
POLICE NON-EMERGENCY
996-3335
CITY INFORMATION
996-3000
FIRE PREVENTION
996-6392
TRASH / RECYCLING
996-6890
UTILITY BILLING
890-3245
CITY WEB SITE
www.raleighnc.gov

NUMBERS TO REMEMBER



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NEW EVERYDAY WATER CONSERVATION MEASURES

The following are the new permanent everyday water conservation measures that apply to all water customers using water from the City of Raleigh in Raleigh, Garner, Knightdale, Wendell, Wake Forest, Rolesville and Zebulon:

- Automatic or non-automatic irrigation systems may be used from 12:00 a.m. to 10 a.m. on Tuesday, Thursday and Saturday for addresses ending in odd numbers. Wednesday, Friday and Sunday are watering days for even-numbered addresses. No irrigation is allowed on Monday;
- Hose and sprinklers may be operated from 6:00 a.m. to 10:00 a.m. and 6:00 p.m. to 10 p.m. on the same odd and even address schedule as sprinkler systems. Again, no irrigation is allowed on Monday;
- All irrigation devices must be operated to prevent water from being wasted on impervious surfaces such as driveways, sidewalks, streets and parking lots;
- All restaurants may serve drinking water only upon request from a customer;
- Hotel and motel staff must ask guests spending more than one night to use towels and bed linens more than once before laundering;
- A 45-day new landscape irrigation establishment permit may be obtained from the City of Raleigh Public Utilities Department. There is a charge of \$50 for processing the permit. The permit allows for the irrigating of new whole-yard first seeding, establishing new sod, or for large commercial plantings.

A first violation of the water conservation measures will result in a written warning. A civil penalty of \$50

will be given for a second violation, and a \$200 penalty for a third violation. A fourth violation will result in interruption of the customer's water service.

For more information on Raleigh's water conservation efforts, call the City of Raleigh Public Utilities Department at 857-4540 or visit the City of Raleigh website at www.raleighnc.gov. The City's website also features a comprehensive look at Raleigh's long-term water supply plan.

KEEPING YOUR METER'S RADIO TRANSPONDER WORKING

The City of Raleigh recently acquired new technology that results in more accurate and efficient reading of water meters. The City of Raleigh has installed Automatic Meter Reader technology on its water meters throughout Raleigh and the towns of Garner, Rolesville, Wake Forest, Knightdale, Wendell and Zebulon, which are part of Raleigh's water system.

This technology allows the City's Public Utilities employees to read a customer's water meter via radio signal. In most cases, the radio signal emanates from a small silver disk or antenna mounted to the water meter lid. It is important that customers keep their water meter uncovered and unobstructed to allow this highly efficient system to work.

Please keep the silver radio antenna on the meter lid free of mulch, sod, leaves or other materials that may prevent the reading from transmitting which could cause delayed billings or an estimated bill rather than a precise, actual measure of use.

Care must be taken not to damage the radio antenna when using lawn mowers or weed trimmers, as this too will prevent the reading from transmitting.

Water meters also must remain uncovered and unobstructed to allow for occasional manual readings, meter reading re-checks, billing concern investigations or maintenance.

For more information, please call the City of Raleigh Public Utilities Department at 857-4540.

DO YOU QUALIFY FOR A HABITAT HOME?

Habitat for Humanity of Wake County offers no-profit loans to persons with modest incomes. The houses are principally built with staff-led volunteer labor which helps keep the costs of the home, and thereby the mortgage payments, affordable.

Homeowners are selected on the basis of their need for housing, their ability to pay an interest-free mortgage, and their willingness to partner with Habitat. To learn more about Habitat's Homeownership program, attend one of the upcoming Homeownership Information Sessions. The schedule is as follows:

- Saturday, January 10 from 9:30 a.m. to 11:00 a.m.;
- Tuesday, January 20 from 6:30 p.m. to 8:00 p.m.;
- Saturday, February 7 from 9:30 a.m. to 11:00 a.m.;
- Tuesday, February 17 from 6:30 p.m. to 8:00 p.m.;
- Saturday, March 7 from 9:30 a.m. to 11:00 a.m.;
- Tuesday, March 17 from 6:30 p.m. to 8:00 p.m.;
- Saturday, April 4 from 9:30 a.m. to 11:00 a.m.; and,
- Tuesday, April 21 from 6:30 p.m. to 8:00 p.m.

The public information sessions are held at Habitat Wake offices at 2420 Raleigh Blvd., Raleigh. These sessions are free to the public and reservations are not required. For more information, call John McIntyre, Family Services recruiter at (919) 833-1999 extension 249, or visit www.HabitatWake.org/homeowners.



RALEIGH'S TREE PROGRAM IS GROWING STRONG

Did you know that Raleigh has a street tree program that relies upon committed citizens such as yourself? The program is called NeighborWoods and it fosters a partnership between the City of Raleigh and its citizens to keep the Capital City's trees plentiful and healthy.

NeighborWoods provides and prunes the trees, free of charge. The homeowner must properly plant the tree on the City right-of-way while pledging to water the tree for the first two years. The goal is to plant at least 1500 trees every year. The City, partnering with its citizens, has planted more than 10,500 trees since adopting the program in 2003. NeighborWoods relies upon donations and volunteers.

To contribute to the program, please mail a check to:

Raleigh NeighborWoods
PO Box 590
Raleigh, NC 27602

Or add a donation to your water bill via the form on the City's website at www.raleighnc.gov.

To volunteer, contact the City of Raleigh Tree Planting coordinator at 919-872-4115 or email sherry.graham@ci.raleigh.nc.us. For more information on the City of Raleigh NeighborWoods Program, visit the City's website at www.raleighnc.gov. From the home page, click the "resident" link and then the "trees" link.

BE A GOOD NEIGHBOR...

Remember to take your garbage, yard waste and recycling containers from the curb and place them behind your residence as soon after collection as possible....

YOUR NEIGHBORS WILL THANK YOU!

