

**OPERATING INDICATORS BY FUNCTION
LAST TEN FISCAL YEARS**

Function	Fiscal Year			
	1999	2000	2001	2002
Community Development Services				
Inspections:				
Permits issued (all trade types)	41,665	41,068	49,010	60,027
Construction - inspections requested	132,743	143,447	162,855	188,679
Community Development:				
New housing units constructed	-	-	7	11
Homeownership loans provided	33	55	67	60
Rehabilitation loans provided	100	105	21	34
Public Works				
Asphalt failures repaired	4,235	6,017	5,128	5,015
Drainage structures repaired/maintained	347	910	1,796	2,248
Police				
Physical arrests	86,886	82,480	84,373	89,786
Traffic accidents investigated	16,418	16,812	17,169	16,540
Fire				
Emergency responses	9,239	9,542	10,671	12,387
Fire calls answered	11,246	12,278	10,993	9,887
Emergency Communications				
911 calls processed (2)	533,361	566,230	632,700	685,779
Solid Waste				
Refuse collected (tons)	59,534	66,760	71,344	74,617
Recyclables collected (tons)	13,856	14,406	14,003	13,770
Water				
Number of consumers	97,703	102,848	122,793	121,533
Average daily consumption (millions of gallons per day)	41.56	43.10	44.50	47.15
Maximum daily flow (millions of gallons per day)	68.87	64.91	54.59	63.30
Wastewater				
Average daily sewage treatment (millions of gallons per day)	37.05	37.58	36.20	35.61
Maximum daily flow (millions of gallons per day)	54.92	81.61	57.26	57.00
Leisure Services				
Convention center events	232	343	389	426
Event attendance	383,076	515,028	528,883	549,304
Parks and recreation programs	5,802	5,925	5,485	5,666
Registrants	140,061	144,087	153,013	157,000
Attendance at parks & recreation facilities (millions)	2.469	2.698	2.739	2.800

Notes:

(1) Estimates shown for 2008 Data.

(1a) Change in reporting measure.

(2) New phone system installed in 2003 has changed the way incoming calls are counted.

Source:

Various city departments and the City Budget Office's Performance Indicators document.

Fiscal Year

2003	2004	2005	2006	2007	2008
59,401	60,027	63,000	47,862	67,493	63,000 (1)
121,034	160,000	162,000	132,539	126,695	135,000 (1)
2	32	17	28	34	69 (1)
8	61	38	51	85	58 (1)
19	42	47	29	45	45 (1)
7,597	7,228	7,222	7,300	4,860	7,000 (1)
740	931	1,000	1,030	Unavailable	1,000 (1)
89,534	99,684	118,098	87,929	134,405	113,408 (1)
16,787	17,344	18,005	18,551	19,257	19,487 (1)
13,500	15,159	17,244	21,249	20,063	21,000 (1a)
10,500	11,383	8,530	1,539	1,582	1,900 (1a)
623,738	497,119	464,728	483,921	502,492	540,871 (1)
73,837	77,301	80,400	83,600	84,538	87,074 (1)
14,069	14,428	15,719	16,872	18,808	20,312 (1)
126,285	131,312	137,330	158,007	169,324	174,517
42.43	54.00	47.69	48.80	50.20	50.70
60.70	67.40	68.00	69.20	72.20	77.00 (1)
45.68	44.01	46.45	45.24	44.80	42.00
73.41	68.00	72.18	98.05	75.00	65.00 (1)
480	518	571	570	634	635 (1)
582,896	593,693	661,968	559,989	654,152	661,306 (1)
7,485	7,195	6,977	8,302	10,334	10,905 (1)
149,205	125,771	134,798	134,850	120,419	127,000 (1)
3.328	3.019	3.127	3.400	3.900	3.900 (1)