

**OPERATING INDICATORS BY FUNCTION
LAST TEN FISCAL YEARS**

Function	Fiscal Year			
	2000	2001	2002	2003
Community Development Services				
Inspections:				
Permits issued (all trade types)	41,068	49,010	60,027	59,401
Construction - inspections requested	143,447	162,855	188,679	121,034
Community Development:				
New housing units constructed	-	7	11	2
Homeownership loans provided	55	67	60	8
Rehabilitation loans provided	105	21	34	19
Public Works				
Asphalt failures repaired	6,017	5,128	5,015	7,597
Drainage structures repaired/maintained	910	1,796	2,248	740
Police				
Physical arrests	82,480	84,373	89,786	89,534
Traffic accidents investigated	16,812	17,169	16,540	16,787
Fire				
Emergency responses	9,542	10,671	12,387	13,500
Fire calls answered	12,278	10,993	9,887	10,500
Emergency Communications				
911 calls processed (2)	566,230	632,700	685,779	623,738
Solid Waste				
Refuse collected (tons)	66,760	71,344	74,617	73,837
Recyclables collected (tons)	14,406	14,003	13,770	14,069
Water				
Number of consumers	102,848	122,793	121,533	126,285
Average daily consumption (millions of gallons per day)	43.10	44.50	47.15	42.43
Maximum daily flow (millions of gallons per day)	64.91	54.59	63.30	60.70
Wastewater				
Average daily sewage treatment (millions of gallons per day)	37.58	36.20	35.61	45.68
Maximum daily flow (millions of gallons per day)	81.61	57.26	57.00	73.41
Leisure Services				
Convention center events	343	389	426	480
Event attendance	515,028	528,883	549,304	582,896
Parks and recreation programs	5,925	5,485	5,666	7,485
Registrants	144,087	153,013	157,000	149,205
Attendance at parks & recreation facilities (millions)	2.7	2.7	2.8	3.3

Notes:

(1) Estimates shown for 2009 Data.

(1a) Change in reporting measure.

(2) New phone system installed in 2003 has changed the way incoming calls are counted.

Source:

Various city departments and the City Budget Office's Performance Indicators document.

Fiscal Year						
<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	
60,027	63,000	47,862	47,493	54,644	45,022	(1)
160,000	162,000	132,539	126,695	116,667	103,798	(1)
32	17	28	34	6	10	(1)
61	38	51	85	62	48	(1)
42	47	29	45	42	53	(1)
7,228	7,222	7,300	4,860	3,828	7,000	(1)
931	1,000	1,030	Unavailable	1,073	1,000	(1)
99,684	118,098	87,929	134,405	108,558	130,926	(1)
17,344	18,005	18,551	19,257	19,262	19,734	(1)
15,159	17,244	21,249	20,063	20,478	21,628	(1a)
11,383	8,530	1,539	1,582	1,739	1,310	(1a)
497,119	464,728	483,921	502,492	523,184	531,032	(1)
77,301	80,400	83,600	84,538	85,139	88,652	(1)
14,428	15,719	17,052	18,808	18,740	19,760	(1)
131,312	137,330	158,007	169,324	174,517	165,298	
54.00	47.69	48.80	50.20	50.70	44.80	
67.40	68.00	69.20	72.20	75.00	67.00	(1)
44.01	46.45	45.24	44.80	42.00	40.90	
68.00	72.18	98.05	75.00	63.77	81.75	(1)
518	571	570	634	635	581	(1)
593,693	661,968	559,989	654,152	661,306	812,757	(1)
7,195	6,977	8,302	10,334	10,905	10,915	(1)
125,771	134,798	134,850	120,419	127,000	124,000	(1)
3.0	3.1	3.4	3.9	3.9	4.2	(1)