



Citizens Advisory Council

VISION

A better city through citizen participation.

MISSION

Stimulate and support meaningful civic participation by residents and communities to improve the quality of living in Raleigh.



VALUES

- Service
- Accountability
- Integrity
- Leadership
- Impartiality
- Inclusivity
- Civic pride
- Openness

PURPOSE

- Promote citizen participation in City government
- Disseminate information to communities and solicit views from community members
- Advise the Raleigh City Council on matters affecting the well-being of the citizens of the City of Raleigh jurisdictional area
- Assist in development, evaluation, and implementation of solutions to issues that confront the citizens & the City Council
- Communicate its views on relevant matters to the City Council and other governing boards, agencies, institutions and officials
- Secure available resources for neighborhood improvement
- Proactively advance community vision



CITY OF RALEIGH COMMUNITY SERVICES DEPARTMENT

Citizens Advisory Council

GOALS

- Educate citizens
- Inform citizens
- Engage citizens
- Ask citizens for feedback
- Service
- Be ready to perform and act
- Increase communication
- Work with City departments to obtain resources when needed
- Use Community Specialists for help
- Create new opportunities for citizens to engage with city leaders, including City Council
- Increase attendance
- Market CACs
- Encourage leadership
- Mentor leaders
- Identify opportunities for community
- Foster open lines of communication with City Council
- Report to City Council as and when needed
- Report to City departments on issues as and when appropriate
- Develop opportunities for cross-CAC events that would allow the spread of ideas across the city

OBJECTIVES

- Develop network of community leaders
- Make CAC meetings a venue for individual neighborhood reports
- Identify communication and media options
- Attend Neighborhood College
- Learn how City departments work and who to turn to in each one
- Increase relevant communication
- Plan quarterly or semi-annual meetings to allow for the City to present major initiatives to the CACs and their members.
- CAC officers to get added to every neighborhood listserv, NextDoor listserv group, and neighborhood group email list
- Develop good working relationships with Community Specialists
- Develop, maintain, and update specific project and tasks for your CAC
- Create new opportunities for citizens to engage with city leaders, including City Council
- Create a rotating schedule of visitors from CAC leadership to other CAC meetings