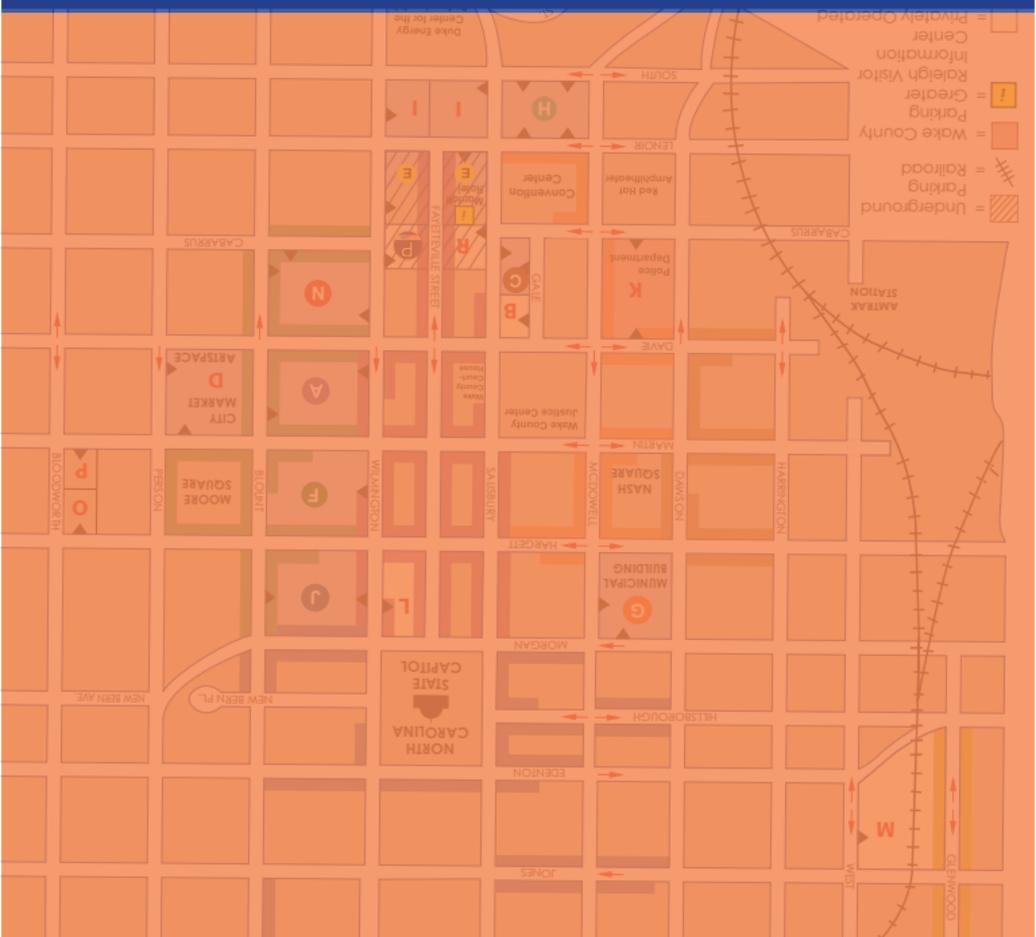




City of Raleigh Parking Guide 2016 - 2017



ParkLink

ParkLink is the branded name of the City of Raleigh's parking program that comprises both on-street and off-street parking operations. The ParkLink web page contains helpful information and answers to many commonly-asked questions. The web page is easily accessed from the City's main website www.raleighnc.gov and typing "parklink" in the search box.

On-Street Parking

The on-street program is operated and managed by city staff. The business office is located in One City Plaza (formerly One Bank of America Plaza), street level at the intersection of Wilmington St. and Cabarrus St. For customer service, please call 919-996-3996. ParkLink is responsible for enforcement, citation appeals, meter maintenance and collection, issuing on-street permits for construction, the residential permit program, special events and other needs that arise.

Meter Zones

Seven metered zones are in effect from 8 AM to 5 PM weekdays except for city-observed holidays. Each zone can be identified by the color strip along the top of each pay station as well as at the bottom of the "Pay to Park" signs. Simply remember the 3-digit space number on the curb where parked, enter the number into the nearest pay station and follow the screen prompts to complete your transaction. Payment can also be made at any other pay station inside the same color zone. Time limits are enforced and purchasing additional time beyond the posted time limits is not permitted. Parking decks are recommended for longer term parking.

Off-Street Parking

All city-owned parking facilities are operated under contract by McLaurin Parking Company. For inquiries about monthly parking or establishing a parking account, please contact McLaurin Parking at 919-833-7522 or apply online at www.mclaurinparking.com

New Nighttime Fees ("\$5 after 5")

On Friday and Saturday nights only, a \$5 flat fee is now charged on entry after 5:00 PM in the four parking decks with the highest demand usage. Please refer to the rate schedule on the next page.

Parking Rates — Effective Oct 1, 2016 - Sep 30, 2017

****Note: Convention Center Deck rates are in effect 24-7**

Decks

	HOURLY		NIGHTS		MONTHLY	
	Mon - Thurs	Friday	Mon - Thurs	Fri - Sat	UNRESERVED	RESERVED
	7:00am - 7:00pm	7:00am - 5:00pm	7:00pm - 7:00am	5:00pm - 7:00am		
Wilmington St. Station	1st 15 min. free \$1.00 / 30 min. \$12 max.	1st 15 min. free \$1.00 / 30 min. \$12 max.	No Charge Except for Special Events	\$5 flat fee	\$110	\$160
Moore Square				\$5 flat fee	\$110	\$160
City Center				\$5 flat fee	\$115	\$173
Municipal				\$5 flat fee	\$110	\$160
Cabarrus	Monday - Friday 7:00am - 7:00pm 1st 15 min. free \$1 / 30 min. \$12 max.		\$7 Event Parking Only	\$7 Event Parking Only	\$110	\$160
Blount Street			No Public Access after 7:00pm	No Public Access after 7:00pm Friday through Sunday	\$110	N/A
Convention Center	\$3/hour \$12 max	\$3/hour \$12 max	\$3/hour \$12 max	\$3/hour \$12 max	\$115	\$173
Performing Arts	\$7 Event Parking Only	\$7 Event Parking Only	\$7 Event Parking Only	\$7 Event Parking Only	\$115	N/A
Access Card Replacement: \$10			Special Events: \$7.00 or as posted			

Parking Lots

	Daytime 7:00am - 5:00pm Monday to Friday	Evenings 5:00pm - 7:00am Monday to Friday	Weekends 24 hours	Monthly Accounts
City Market	\$1/hr \$8 max.	\$5	\$5	\$68
E Hargett and E Martin Street Lots				\$45

Parking FAQs

Q. What changes should I be prepared for when I enter one of the decks with the \$5 night fee after 5 PM on Friday or Saturday?

- A.** Additional parking attendants will be on duty at the entrance lanes to receive your payment of \$5 (cash or credit card). You will be issued a pre-pay ticket which you must retain to give to the cashier on exit to avoid having to pay any additional parking fees. If you do not have your ticket when you exit, you can expect to pay the lost ticket fee of \$12 which rule already applies for daytime customers.

Q. If I enter one of the decks with the \$5 night fee sometime before 5 PM on Friday, how much would I have to pay?

- A.** The daily rate would apply up until 5 PM. From 5 PM onward, the \$5 flat fee is charged. For example, if a vehicle enters at 3 PM and exits at 10 PM, the cost would be \$4 up to 5 PM plus \$5 for the time thereafter. The total due in this scenario would be \$9, payable on exit. On Saturday, if a vehicle enters before 5 PM when parking attendants are not on duty, there is no charge when exiting.

Q. What is the fine for meter and time zone violations?

- A.** \$20

Q. Is there a required distance to park from a driveway?

- A.** Yes. Not less than 5 feet from either side of a private or public driveway.

Q. How close can I park to a fire hydrant?

- A.** Not less than 15 feet from either side.

Q. How close can I park to a marked crosswalk?

- A.** Not less than 12 feet.

Q. How far from the curb am I allowed to park?

- A.** Not more than 12 inches in unlined parking areas. In delineated spaces no tire can be over a space line.

For Your Safety

If Your Vehicle Is Broken Into Or Stolen

Call 911 immediately. Stolen vehicles are frequently used in the commission of other crimes. Prompt reporting will help to recover your vehicle and may prevent its use for other illegal purposes.

Parking

Park in a well-lit busy area, especially in the evening, or if you expect to return to your vehicle late at night. The Downtown Raleigh Safety Ambassadors who patrol our parking decks also provide free safe-walk escorts to and from vehicles upon request. Call them at the number listed below. Please report any safety issues or parking maintenance concerns to McLaurin Parking at the number listed below.

Protecting Valuables

Take personal items of value with you, or lock them in your trunk. Do not leave luggage, packages and other valuables in plain view to tempt a thief. Engrave accessories such as removable CD players and GPS units with a unique identity number.

Contact Numbers

City of Raleigh - ParkLink

One Bank of America Plaza, Suite S-002
421 Fayetteville Street
Raleigh, NC 27601
Ph. 919-996-3996 Email: parklink@raleighnc.gov
Website: <http://raleighnc.gov>

McLaurin Parking Company

One Bank of America Plaza, Suite 1000
Raleigh, NC 27601
Mailing address:
PO Box 781
Raleigh, NC 27602
Ph: 919-833-7522 or 1-800-846-7525
Website: <http://mclaurinparking.com>

Downtown Raleigh Safety Ambassadors

Office Hours:
Mon-Fri 8:30AM - 5:00 PM Ph. 919-796-6606
Safety Escorts and After Hours: call 919-368-7962
Program Manager: 443-850-0185

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