

City of Raleigh

Parking Guide | 2017-2018



raleighnc.gov

For Your Safety

IF YOUR VEHICLE IS BROKEN INTO OR STOLEN

Call 911 immediately. Stolen vehicles are frequently used in the commission of other crimes. Prompt reporting will help the police in recovering your vehicle quickly and may prevent its use for other illegal purposes.

PARKING

Park in a well-lit, busy area, especially in the evenings or if you expect to return to your vehicle late at night. The **Downtown Raleigh Safety Ambassadors** who patrol the City's parking decks also provide free safe-walk escorts to and from vehicles upon request. Contact them at the number listed below. Please report any safety issues or parking maintenance concerns to **McLaurin Parking** at the number listed below.

PROTECTING VALUABLES

Take personal items of value with you or lock them in your trunk. Do not leave luggage, packages and other valuables in plain view to tempt a thief.

Contact Numbers

City of Raleigh - ParkLink

Suite 109 - 310 W Martin Street
Raleigh, NC 27601
Ph. (919) 996-3996
Email: parklink@raleighnc.gov
Website: <http://raleighnc.gov>

McLaurin Parking Company

One City Plaza, Suite 1000
Raleigh, NC 27601
Mailing address:
PO Box 781
Raleigh, NC 27602
Ph: (919) 833-7522
Website: <http://mclaurinparking.com>

Downtown Raleigh Safety Ambassadors

Safety Escorts: call (919) 386-7962

To reach the program manager, call (984) 227-4928

Parking FAQ's

- Q. What changes should I be prepared for when I enter one of the decks with the \$5 night fee after 5 PM on Friday or Saturday?**
- A. Additional parking attendants will be on duty at the entrance lanes to receive your payment of \$5 (cash or credit card). You will be issued a pre-pay ticket which you must retain to give to the cashier on exit to avoid having to pay any additional parking fees. If you do not have your ticket when you exit, you can expect to pay the lost ticket fee of \$12 which rule already applies for daytime customers.
- Q. If I enter one of the decks with the \$5 night fee sometime before 5 PM on Friday, how much would I have to pay?**
- A. The daily rate would apply up until 5 PM. From 5 PM onward, the \$5 flat fee is charged. For example, if a vehicle enters at 3 PM and exits at 10 PM, the cost would be \$4 up to 5 PM plus \$5 for the time thereafter. The total due in this scenario would be \$9, payable on exit. On Saturday, if a vehicle enters before 5 PM when parking attendants are not on duty, the total cost would be \$5, also payable on exit.
- Q. What is the fine for meter and time zone violations?.**
- A. \$20
- Q. Is there a required distance to park from a driveway?**
- A. Yes. Not less than 5 feet from either side of a private or public driveway.
- Q. How close can I park to a fire hydrant?**
- A. Not less than 15 feet from either side.
- Q. How close can I park to a marked crosswalk?**
- A. Not less than 12 feet.
- Q. How far from the curb am I allowed to park?**
- A. Not more than 12 inches in unlined parking areas. In delineated spaces no tire can be over a space line.
- Q. Can I park in a regular loading zone?**
- A. Only if you are actively loading or unloading materials. Citations are issued when there is no sign of "activity" to or from the vehicle. Loading zones have a 1-hour maximum time limit.
- Q. What is the difference between a "Commercial" and a regular loading zone?**
- A. Commercial zones are restricted to commercial vehicles only. A commercial license plate and/or the company name must be permanently displayed on at least one side of the vehicle, with lettering of at least 2 inches in height.
- Q. Why was my vehicle booted?**
- A. Vehicles with three (3) or more unpaid citations of at least 90 days duration are subject to being booted.

ParkLink

ParkLink is the branded name of the City of Raleigh's parking program that comprises both on-street and off-street parking operations. The ParkLink web page contains helpful information and answers to many commonly-asked questions. The web page is easily accessed from the City's main website www.raleighnc.gov and typing "parklink" in the search box.

On-Street Parking

The on-street program is operated and managed by city staff. The business office is located at 310 W Martin St, ground floor. For customer service, please call 919-996-3996. ParkLink is responsible for enforcement, citation appeals, meter maintenance and collection, issuing on-street permits for construction, the residential permit program, special events and other needs that arise.

Meter Zones

Metered parking is effective 8 AM to 5 PM weekdays except for city-observed holidays. Simply remember the 3-digit space number on the curb where parked, enter the number into the nearest pay station and follow the screen prompts to complete your transaction. Posted time limits are enforced and purchasing additional time beyond the time limit is not permitted. Parking decks are recommended for longer term parking. **Exciting new changes will be coming soon which will provide more amenities and options to enhance the customer experience.**

Off-Street Parking

All city-owned parking facilities are operated under contract by McLaurin Parking Company. For inquiries concerning monthly parking or to establish a parking account, please contact McLaurin Parking at 919-833-7522 or apply online at www.mclaurinparking.com.

Nighttime Fees ("\$5 after 5")

On Friday and Saturday nights, a \$5 flat fee is charged on entry after 5:00 PM in the four parking decks with the highest demand usage. Please refer to the schedule on the next page for more specific details about rates.

Parking Rates — Effective Oct 1, 2017 - Sep 30, 2018

**Note: Convention Center Deck rates are in effect 24-7

Decks	HOURLY		NIGHTS		MONTHLY	
	Mon - Thurs	Friday	Mon - Thurs	Fri - Sat	UNRESERVED	RESERVED
	7:00am - 7:00pm	7:00am - 5:00pm	7:00pm - 7:00am	5:00pm - 7:00am		
Wilmington St. Station	1st 15 min. free \$1.00 / 30 min. \$12 max.	1st 15 min. free \$1.00 / 30 min. \$12 max.	No Charge <small>Except for Special Events</small>	\$5 flat fee	\$110	\$165
Moore Square				\$5 flat fee	\$110	\$165
City Center				\$5 flat fee	\$115	\$173
Municipal				\$5 flat fee	\$110	\$165
Cabarrus	Monday - Friday 7:00am - 7:00pm 1st 15 min. free \$1 / 30 min. \$12 max.		\$7 Event Parking Only	\$7 Event Parking Only	\$110	\$165
Blount Street			No Public Access after 7:00pm	No Public Access after 7:00pm Friday through Sunday	\$110	N/A
Convention Center	\$3/hour	\$3/hour	\$3/hour	\$3/hour	\$115	\$173
Performing Arts	\$12 max	\$12 max	\$12 max	\$12 max	\$115	N/A
Access Card Replacement: \$10			Special Events: \$7.00 or as posted			

Parking Lots

	Daytime 7:00am - 5:00pm Monday to Friday	Evenings 5:00pm - 7:00am Monday to Friday	Weekends 24 hours	Monthly Accounts
City Market	\$1/hr \$8 max.	\$5	\$5	\$68
E Hargett and E Martin Street Lots				\$45

DOWNTOWN PARKING FACILITIES

Downtown Raleigh provides over 10,600 parking spaces in the twelve parking facilities shown on the map. Please note the five privately operated decks have their own varying rates and times of operation that may differ from the City-operated "ParkLink" decks.

- A** Blount Street Deck
314 Blount Street
- B** Salisbury Deck (Sheraton Hotel)
416 S. Salisbury Street
- C** Cabarrus Deck
436 S. Salisbury Street
- D** City Market Lot
228 E. Martin Street
- E** Convention Center Underground Deck
1 W. Lenoir Street
- F** Moore Square Deck
233 S. Wilmington Street
- G** Municipal Deck
201 W. Morgan Street
- H** Performing Arts Deck
128 W. South Street
- I** Auditorium East & West Lots
10 W. Lenoir Street (Special Events Only)
- J** Wilmington Station Deck
117 S. Wilmington Street
- K** Wake County Parking Deck
213 W. Cabarrus Street
- L** Alexander Deck
120 S. Wilmington Street
- M** Power House Deck
513 W. Jones Street
- N** City Center Deck
429 S. Wilmington Street
- O** East Hargett Lot (monthly parking only)
- P** East Martin Lot (monthly parking only)
- Q** 510 Glenwood Deck
- R** One City Plaza Underground Deck
- S** Green Square Deck
(NC State Gov't) 120 W. Edenton St.
- P** City of Raleigh ParkLink Office

McLaurin Parking Company | One Bank of America Plaza, Suite 1000 | 919.833.7522 | www.mclaurinparking.com

DOWNTOWN PAY PARKING ZONES



The map below shows six of the seven parking zones. Not shown here is the Red Zone on Hillsborough Street (between Oberlin and Gardner Streets). The rate in the Purple Zone is \$1.25 per hour, \$50 for 15-min spaces, and \$.75 for 30-min spaces. The rates in all other zones are \$1.00 per hour.

