



The City of Raleigh
Municipal Services Guide
Facts you need to know



Frequently Called Numbers

Abandoned vehicles on private property	919-996-2444
Accessible Raleigh Transportation	919-996-3459
Animal Control Dispatch	919-831-6311
Building Inspections	919-996-2495
Building Permits	919-996-2495
Bus (CAT) Information	919-485-7433
Business License	919-996-3200
Community Relations	919-996-3077
City Council / Mayor's office	919-996-3050
City Manager	919-996-3070
City of Raleigh Museum	919-996-2220
Convention Center	919-996-8500
Fire Prevention	919-996-6392
Garbage/Trash	919-996-6890
Greenways	919-996-4774
Information (General City)	919-996-3000
Inspections/Development Services	919-996-2495
Parade/Picketing Permits	919-996-1481
Parking	919-996-3996
Parks and Recreation	919-996-3285
Police Information Desk	919-996-3335
Police Records	919-996-3325
Pothole repair	919-996-6446
Public Nuisance	919-996-2444
Raleigh Television Network (RTN)	919-996-6278
Recycling	919-996-6890
Rental Registration	919-996-2444
Seasonal leaf collection	919-996-6446
Sidewalks	919-996-3030
Stormwater/drainage	919-996-3940
Streetlight repair..(Duke Energy Progress)	919-508-5400
Taxi Inspector	919-996-1460/1461
Teen Center	919-996-4770
Traffic Control Center	919-996-3020
Trees	919-996-4115
Urban Design Center	919-996-4640
Utility Billing	919-890-3245
Water/Sewer Emergencies	919-996-2737
After hours	919-829-1930
Yard Waste Center	919-250-2728
Zoning	919-996-2626

Wake County Information

NC State Government Information

919-856-6160

919-733-1110



City of Raleigh
Municipal Services Guide

Facts You Need To Know

Raleigh, the Capital City of North Carolina, is one of the fastest growing areas in the country. A great economy, top educational institutions, and outstanding healthcare facilities are some of the attributes that attract people to the Triangle area. The mild climate, diverse workforce and proximity to the Research Triangle Park combine to make Raleigh a great place to live, work, play and start a business.

This booklet is designed to provide information about a wide range of City of Raleigh services. For more current information, check out the City's website at www.raleighnc.gov. Other available resources include newsletter inserts provided with your monthly utility bill; a weekly electronic newsletter; and government access through Raleigh Television Network (RTN) Cable Channel 11.

Timely information about your city is available through email and wireless alerts. A free subscription-based service, MyRaleigh Subscriptions, is offered to residents by the City of Raleigh. This service allows the City to provide residents access to relevant information by proactively delivering news and information. Subscribers may select to receive email or text message notification about a variety of City topics. The 100-plus topics range from alerts, newsletters, meeting agendas, news releases, event information, project updates, service notices to recreation information. To learn more about this service, visit the City's website at www.raleighnc.gov and go to MyRaleigh Subscriptions. Additionally, the City uses social media (Facebook and Twitter) to provide information to residents.

If you have concerns or questions that are not addressed in this booklet, call the City of Raleigh Public Affairs Department at 919-996-3100.

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Red Hat Amphitheater

Administrative Offices

City of Raleigh administrative offices are located at:

- **Avery C. Upchurch Government Complex**
222 West Hargett Street
Raleigh, NC 27601
- **Raleigh Police Headquarters**
6716 Six Forks Road
Raleigh, NC 27615
- **One Exchange Plaza**
(Formerly 219 Fayetteville Street)
One Exchange Plaza
Raleigh, NC 27601
- **Raleigh Professional Building**
127 West Hargett Street
Raleigh, NC 27601
- **Dillon Building**
310 West Martin Street
Raleigh, NC 27601
- **Raleigh Urban Design Center**
220 Fayetteville Street, Suite 200
Raleigh, NC 27601



The mailing address for all City offices is:
City of Raleigh • P.O. Box 590 • Raleigh, NC 27602-0590

Public Safety

Emergency Communications

To request emergency assistance (voice and TDD for the hearing impaired), dial 911.

Call 911 when you need emergency police, fire or rescue services. By calling this number, you will be connected to the Raleigh-Wake Emergency Communications Center. A trained dispatcher will promptly assess your situation and send the assistance you need.

Should you inadvertently dial 911, please do not hang up. Rather, stay on the line and explain your situation to the 911 operator. Staying on the line eliminates the need for a verification call back, or the potential dispatch of emergency personnel to the location.

Police Services

The Police Department provides a wide range of services, including crime prevention and Community Watch, a variety of community policing services, crime investigation, crime analysis and park police. Police headquarters is located at 6716 Six Forks Road.

The Police Department also operates six district stations throughout the city. Citizens are encouraged to visit or contact their closest district station to report non-emergency situations, obtain safety and emergency preparedness information, ask questions, or work with officers to solve a problem. Contact information for district station houses is listed below:

Downtown District

218 W. Cabarrus St.
Raleigh, NC 27602
919-996-3855

Northwest District

8016 Glenwood Ave.
Raleigh, NC 27613
919-996-2300

North District

6716 Six Forks Rd.
Raleigh, NC 27615
919-996-4208

Northeast District

Litchford Village Shopping Ctr.
8320 Litchford Rd.
Raleigh, NC 27615
919-996-2457

Southeast District

Southgate Shopping Ctr.
1601-30 Crosslink Rd.
Raleigh, NC 27610
919-996-4455

Southwest District

601 Hutton St.
Raleigh, NC 27606
919-996-6167

Police Districts



In the event of an emergency, dial 911. Non-emergency police calls should be directed to 919-831-6311. For any other police information, call the police information desk at 919-996-3335.

Fire Services

In addition to fire suppression, the Raleigh Fire Department also provides first responder EMT-Defibrillator services, participates in a regional Urban Search and Rescue Team, and serves as one of the state's Regional Response Teams for hazardous materials safe containment and removal.

In the event of a life-threatening emergency, such as a heart attack, dial 911 and the closest available Raleigh fire company will be dispatched to render advanced first aid until the ambulance responds.

Fire Administration, Fire Inspections and the Fire Marshal offices provide a variety of fire education programs to schools, community groups and businesses. Offices are located on the second floor of 310 W. Martin Street.

The Office of the Fire Marshal issues permits which include burning, blasting and hazardous material. For more information call 919 996-6392.



Twenty-seven fire stations are located strategically to serve all areas of the city. Firefighters provide tours of these facilities to the public. Residents can receive free blood pressure checks at the City's fire stations. These stations also participate in the "Safe Place" program for children. A listing of fire station locations is available on the City's website at www.raleighnc.gov.

For more information about the Fire Department, call Fire Administration at 919-996-6115. In the event of an emergency, dial 911.

Animal Control



It is against the law for dogs and cats to run unrestrained within the City Limits. They must be confined to their guardian's property or walked on a leash. Guardians of dogs and cats can receive a misdemeanor citation for allowing their pets to run at large. Dogs, cats or other animals found running loose will be picked up by the City's animal control officers and delivered to the Wake County Animal Shelter located at 820 Beacon Lake Road in Raleigh, telephone 919-212-7387. To report animals running at large, call 919-831-6311.

The City also has a "scoop law" making it illegal for guardians to allow their pets to foul other people's property. A Raleigh ordinance forbids the keeping of bears and cats weighing more than 35 pounds.

Food And Shelter Are Required

The City requires that all pet guardians provide adequate food, water and shelter for their cats and dogs. The shelter must consist of an enclosure with at least three sides, a roof and a floor. Proper ventilation and sufficient room for the animals also are required.

Dog Tethering Ordinance



The City's dog tethering ordinance regulates the unattended restraint or tethering of dogs. Under this measure, a dog may not be tethered for more than three hours total in any 24-hour period. The ordinance defines tethering as a means of tying out or fastening a dog outdoors on a rope, chain or other line for restraining a dog. The term does not mean the restraint of a dog on an attended leash.

In addition to being a misdemeanor, a violation of this ordinance would be subject to a civil penalty. For more information about the dog tethering ordinance or to report a violation, call 919-831-6311.

Dead Animals

The Solid Waste Services Department is responsible for removing dead animals from City streets and sidewalks. Call 919-996-6890 weekdays from 7 a.m. to 3 p.m. for this service. After 3 p.m. weekdays or on weekends and holidays, call 919-831-6311.

Heat Can Kill Pets

Of course your pet would like to go everywhere with you, but when the weather turns warm, pets are better off at home. On an average summer day, the temperature inside a car with windows slightly opened can reach 140 degrees in as few as fifteen minutes. A dog can withstand such heat for only a very short time before suffering a heat stroke, brain damage, and even death.

Symptoms of heat stroke include: uncontrollable panting, blank stare, collapse or unconsciousness. Cool your pet at once by immersing him/her in cold water until body temperature is lowered. Seek the assistance of a veterinarian immediately.

Causing your pet to suffer in this way is punishable under NC General Statute #14-360.

Local Wildlife Awareness

The City of Raleigh is home to several local wildlife species; a few are well known for their nuisance potential. Residents need to be aware that local wildlife such as bats, squirrels, raccoons, and foxes are high risk rabies carriers.

Call the City's Animal Control Dispatch at 919-831-6311 if you encounter an animal showing unusual behavior.



Solid Waste Services

Curbside Collection & Schedule



The City of Raleigh Solid Waste Services Department collects garbage, recycling, and yard waste at the curb. Residents are billed for these services with their monthly utility bill.

Garbage and yard waste are collected at the curb on the same day each week. Recycling is collected every other week on the same day as garbage and yard waste. The Solid Waste Services Department mails a customized collection calendar to all customers in the spring of each year. This calendar shows your designated weeks for recycling as well as any planned schedule changes due to holidays. When you receive your calendar in the mail, put it in a prominent place so that you can refer to it throughout the year. To view your calendar online, visit the City's website at www.raleighnc.gov and search "Find My Service."

Collection schedules may also change due to unplanned circumstances, such as inclement weather or technical difficulties. These changes will be announced to local media and posted on the City's website at www.raleighnc.gov. You may also call the Solid Waste Services hotline at 919-996-6194 for a recorded message about service changes. To sign up for email notifications of service changes, news, and events, visit MyRaleigh Subscriptions on the City's website. The Solid Waste Services Department also shares timely information on Twitter at @RaleighGoGreen.

Curbside Collection of Garbage & Recycling

Residents use City-issued carts to roll garbage and recycling to the curb. If you need a new garbage or recycling cart, please call 919-996-6890. If you move, do not take your carts with you. The carts are the property of the City of Raleigh. Use only City-issued carts; no other carts will be emptied.

All garbage should be bagged and placed in your green cart. Bagging the garbage will keep your cart clean, reduce odor, and prevent litter problems. All recyclables should not be bagged and placed loosely in your blue cart.

Your cart lids should close easily. If your household produces more garbage or recyclables than you can fit in your cart, you may purchase additional carts by calling 919-996-3200. Bags, boxes, or other materials left outside the cart cannot be collected by the City's automated trucks.

Here are a few tips on when, where, and how to place your carts at the curb:

- Set your carts at the curb no earlier than noon on the day before your collection day and no later than 7 a.m. the morning of your collection day. Retrieve the cart from the curb by 7 p.m. on the day after your collection day to an inconspicuous place off the public right of way.
- Place carts a few inches behind the curb or edge of your street. Do not place carts in the street.
- The cart handles should face your house and the lid opening should face the street.
- Carts should be set at least five feet apart from each other. Make sure your carts are five feet away from mailboxes, utility poles, parked cars or other items. Ask your neighbors and guests to avoid on-street parking on your collection day so that collection crews can access the carts.

If you move, please leave the cart at the home for the next resident. Use only City-issued carts; no other carts will be emptied. For more information about solid waste collection, call Solid Waste Services at 919-996-6890 from 7 a.m. to 4 p.m. weekdays or visit the City's website at www.raleighnc.gov.

How to Dispose of Various Materials

Recycle these materials in your blue cart:

- White and colored paper
 - Newspapers, inserts, magazines & catalogs
 - Paperboard (such as boxes for cake mixes, crackers, and cereal)
 - Cardboard (3' x 3' pieces) - must be flattened; discard packing materials.
 - Telephone books
 - Spiral paper cans (such as Pringle or Pillsbury)
 - Gable top containers (such as milk, laundry softener, or juice cartons; discard caps)
 - Drink boxes (such as Juicy Juice; discard straws)
 - Plastic containers (check the number on the bottom of the container; #1-#5 and #7 are accepted)
 - Plastic bottles (leave the cap on)
 - Plastic beverage rings
 - Aluminum beverage cans
 - Aluminum foil and trays*
 - Glass food and beverage containers (recycle metal lids separately)
 - Yogurt cups (discard plastic lids and any cups labeled #6)
 - Metal food cans
- * Discard these materials if contaminated with food residue.



For clarification, these items are NOT accepted for recycling:

- Plastic bags or film (such as trash bags, grocery bags, newspaper bags, dry cleaning bags, bread bags, etc.)
- Flat plastic lids (such as the lid from a container of sour cream or margarine)
- Any paper products contaminated with food residue
- Take-out food containers (clam-shell plastic containers)
- Wire clothes hangers
- Styrofoam

State law requires you to recycle these items. Don't throw these items away in the garbage:

- Aluminum cans & plastic bottles
- Televisions & computers*
- Yard waste**

*Televisions and computers may be recycled at curbside by appointment; call 919-996-6890 to schedule collection. Contact Wake County for additional recycling or disposal options for electronics; call 919-856-7400 or visit <http://www.wakegov.com/recycling/>.

**See instructions for yard waste later in this section.

Take special caution when disposing of these items:

- Ashes (allow ashes to cool, then bag them and place in your garbage cart)
- Loose cat litter or animal waste (please double bag)
- Hazardous or medical waste (take to a Wake County Household Hazardous Waste Collection site; see below)
- Needles or syringes (place in a sealed hard-surface container such as a two-liter drink bottle or a coffee can and dispose in your garbage cart)
- Concrete, rocks or dirt (take to South Wake Landfill)
- Unbagged packing pellets, Styrofoam, or sawdust – again, ALL garbage should be bagged.



The City of Raleigh operates five drop-off recycling centers. Each of these centers accepts the same materials that you can recycle in your cart; two sites accept additional materials (see below). There is no charge to drop off recyclable materials at these locations. These sites are open 24 hours per day, seven days per week, unless otherwise noted.

- Jaycee Park, 2405 Wade Ave.
- City of Raleigh Yard Waste Center*, 900 N. New Hope Rd. (Mon.-Sat., 7 a.m.-3:30 p.m.)
- City of Raleigh Public Works Office**, 400 W. Peace St. (Mon. – Sat., 7 a.m.-4 p.m.)
- Habitat Wake ReStore, 2420 Raleigh Blvd. (call (919) 833-6768 for hours of operation)
- Eatman's Carpets, 8101 Glenwood Ave.

*This location also accepts electronics, rigid plastics, and scrap metal.

**This location also accepts electronics.

The City of Raleigh also provides recycling service for apartment or multi-family communities. Community managers are invited to call 919-996-6890 to learn more about this program. If you are a resident of an apartment community, ask your community manager to call for more information.

Wake County offers household hazardous waste collection and recycling and disposal options for televisions, computers, and other electronics at the North Wake Multi-Material Recycling Facility (9029 Deponie Dr., Raleigh) and at the South Wake Multi-Material Recycling Facility (6130 Old Smithfield Rd., Apex). Hours of operation at both facilities are Monday through Saturday from 8 a.m. to 4 p.m. To learn more about the materials accepted at various Wake County waste facilities, call 919-856-7400 or visit <http://www.wakegov.com/recycling/>.

Yard Waste & Leaf Collection

The Solid Waste Services Department collects yard waste at the curb on the same day as your garbage service. Yard waste is vegetative material generated through landscaping or lawn care activities.

The City of Raleigh does not provide yard waste containers. While the City recommends that residents use biodegradable paper yard waste bags (available at most home improvement stores), there are various solutions that are allowed in the City's yard waste collection guidelines.



To ensure the safety of City employees, please follow these guidelines carefully:

- Place yard waste in biodegradable paper yard waste bags, CLEAR plastic bags, or permanent containers with two lifting handles such as a garbage can or plastic container. The containers should be no larger than 35 gallons and weigh no more than 75 pounds when full.
- Alternatively, tie yard waste into bundles not more than five feet in length, 18 inches in diameter and 75 pounds in weight.
- For bagged yard waste, set out no more than 15 bags per week.

Do not set out yard waste in black or opaque bags. Crews must be able to identify the material as yard waste for it to be collected.

As with garbage and recycling, yard waste should be placed at the curb no earlier than noon on the day before your assigned collection day. This includes yard waste produced from weekend work.

The City also conducts a seasonal leaf collection program from November through February. Leaves should be raked into piles and left on the curb, not in the street. Watch for advertisements on Cable Channel 22 for schedule information or visit www.raleighnc.gov. The City's Leaf Line provides recorded updates at 919-996-3720.

For more information on yard waste collection, call 919-996-6890.

Yard Waste Center & Swap Shop

The City of Raleigh Yard Waste Center recycles Raleigh's yard waste into a variety of landscaping products for sale to the general public. Available products include mulch, wood chips, and STA-certified compost. Yard waste material may be disposed of for a fee at the Yard Waste Center.



In an effort to keep usable items out of landfills, the City of Raleigh Solid Waste Services Department operates a Swap Shop for residents at the Yard Waste Center. Residents may donate items in working, usable condition for other Raleigh residents to take free of charge. Visitors to the swap shop accept all risk and responsibility for items taken. For more details or information about the Swap Shop, visit or call the Yard Waste Center.

The City of Raleigh Yard Waste Center is located in east Raleigh at 900 N. New Hope Road; the facility is open from 7 a.m. to 4 p.m., Monday through Saturday. All visitors must check in with the scale operator on-site. Call 919-250-2728 for more information.

Bulky & Special Load Collection

The City of Raleigh offers two scheduled collection options for items that are not normally picked up with curbside collection: bulky load collection and special load collection.



Bulky load service is for items that may be disposed of at the landfill but that do not fit into a garbage cart, such as household furnishings, small household appliances, mattresses, box springs, and lawn equipment. Customers are allowed one free bulky load service every 90 days. Schedule a bulky load when you have accumulated several items for disposal, but no more than four cubic yards (about a pick-up load size). If your bulky load collection is deemed to be in excess of four cubic yards, you may be assessed a \$50 fee for a Special Load Pickup (see below). The following items are examples of items NOT accepted for bulky load service:

- excess bags of garbage that would normally be put in the garbage cart;
- odor-causing waste;
- pianos;
- construction or building materials; or
- large appliances (see Special Load Pickup).

Special load service is for items that cannot be disposed of at the landfill. This service is available for a \$50 fee per load (one load is approximately four cubic yards). Special load pickup is not available for rocks, dirt, tires, chemicals, paints, automobile batteries, building materials, loose leaves, tree trunks or stumps.



Call 919-996-6890 to speak with a customer service representative who can help you determine if one of these options is right for you. Note: either of these services must be scheduled in advance. Bulky load service must be paid for in advance, either in person at the Avery C. Upchurch Government Complex, 222 W. Hargett Street, or by mail, addressed to the City of Raleigh, Revenue Services-20, PO Box 590, Raleigh, NC 27602. Include the address where trash is to be picked up on a check or money order made payable to "City of Raleigh." You may also pay over the phone with Visa or Mastercard by calling 919-996-6890. Read more about these services at www.raleighnc.gov.

For more information about garbage, recycling or yard waste collection, call Solid Waste Services at 919-996-6890 from 7 a.m. to 4 p.m. weekdays or visit the City's website at www.raleighnc.gov.

Streets

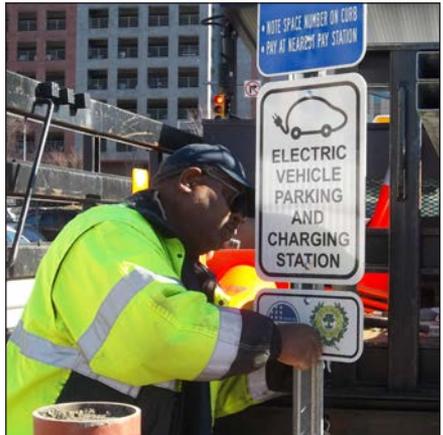
Street Maintenance

All City owned streets within the City Limits are maintained by the City of Raleigh. Maintenance includes routine cleaning and sweeping and repair work such as patching and resurfacing, when necessary. To report a pothole or other problem, call the Transportation Field Offices at 919-996-6446 or email pothole@raleighnc.gov.

A number of streets within Raleigh's City Limits are state roads maintained by the N.C. Department of Transportation. To report a pothole or other problem on a state maintained road, call NCDOT at 919-733-3213.

Street Signs and Traffic Signals

The City's Public Works Department installs reflectorized street-name signs as well as all other traffic signs, street markings and traffic signals within the City Limits. Call the City of Raleigh Public Works Sign Shop at 919-996-6608 to report damaged or missing street signs.



Call the Public Works Traffic Control Center at 919-996-3020 to report damaged or malfunctioning traffic signals. After 4 p.m. on weekdays, weekends and holidays, call 919-829-1930.

Street Lighting



Under the direction of the City's Public Works Department, streetlights are generally installed and maintained by Duke Energy Progress.

To inquire about the installation of a new streetlight, contact the City's Public Works Department at 919-996-3030. Report streetlight outage/damage directly to Duke Energy Progress online at www.duke-energy.com/north-carolina/outages.asp or call 919-508-5400.

Public Parking

ParkLink is responsible for parking enforcement, collections, parking meters, permits and maintenance/improvements of all City-owned parking decks and lots.

ParkLink Field Agents enforce all City of Raleigh parking ordinances. Customer Service staff also is available to answer any parking-related questions or concerns, assist citizens with parking problems, issue permits, process payments, review account histories and provide information about appealing a ticket.



The ParkLink office is located on Wilmington Street in One Bank of America Plaza, directly across from the Cabarrus Street intersection. Office hours are 8:30 a.m. to 5:00 p.m. Monday through Friday, except for City-observed holidays (See page 22.) You may contact the office by telephone at 919-996-3996 or email parklink@raleighnc.gov.

All City-owned parking facilities are operated under contract by McLaurin Parking Company. For

further information about monthly parking or to express any concerns or problems with a parking facility, please contact McLaurin Parking at 919-833-7522.

For other helpful information including current parking rates and locations for parking, visit the ParkLink web page on the City's website www.raleighnc.gov and type "ParkLink" in the search box.

Plug In Stations for Electric Vehicles



The City has installed 18 public charging stations to allow EV drivers to “top off” their battery charge while engaged in activities nearby. These stations are designated with signage and the space is for use by electric vehicles only. Electric vehicles parked in the designated spaces must be connected to a charging station. Violation of the ordinance results in a \$50 fine. Users must pay to park; however, the electrical charge is free.

City installed public charging stations, along with private charging stations, are listed on the Sustainable Raleigh map that is updated regularly and found online at www.raleighnc.gov/maps.

Public Transportation



Capital Area Transit (CAT) provides bus service throughout the city of Raleigh as well as free R-LINE service in Downtown Raleigh. Hop aboard Capital Area Transit and experience the treasures Raleigh has to share.

For CAT and R-LINE route/schedule information visit www.raleighnc.gov/transit or www.gotriangle.org online; or call our Regional Call Center at

919-485-RIDE (7433) and a customer service representative will assist you with your trip planning needs.

Passengers with disabilities who are not able to use CAT buses may contact the City of Raleigh’s paratransit program, Accessible Raleigh Transportation (ART), at 919-996-3459 for information on eligibility for this program.



Water and Sewer

The City of Raleigh provides water and sewer service to approximately 183,000 customers in the Raleigh area. To make utility payments simple and easy, the City of Raleigh offers a direct debit program to allow customers to draft their payments directly from their checking or savings account.

Bills are issued monthly and are due within 20 days of the billing date. If you have any problems or questions concerning your account, contact Utility Billing at 919-890-3245 or utilitybilling@raleighnc.gov.

Payments may be made online at www.raleighnc.gov, via phone at 919-890-3245, or in person at Avery C. Upchurch Municipal Building first floor Revenue Services Lobby, 222 W. Hargett St.

Residents with questions regarding the location and availability of City water and sewer services should call the Public Utilities Department at 919-996-4540. Residents wanting to connect to the City water and sewer system should contact Utility Billing at 919-890-3245.

The City requires that all applicable connection fees be paid before a water/sewer billing account can be established. Questions concerning permit fees for new connections should be directed to 919-996-2495.

Fees and Licenses

Motor Vehicle License Tax

A \$30 vehicle license tax is charged for every self-propelled motorized vehicle listed with Wake County for ad valorem (property tax) purposes. This annual City vehicle tax is billed and collected by Wake County along with City and County property taxes.

Business Licenses

Unless specifically exempted by law, all businesses operating within the City of Raleigh must obtain a business license prior to beginning operations. These licenses must be renewed annually before June 30 and are valid from July 1 through June 30 of the following year. To obtain an application or for more information, visit www.raleighnc.gov, email RevenueServices@raleighnc.gov or call 919-996-3200.

Beer & Wine Licenses

All businesses selling beer or wine must obtain a City of Raleigh Beer & Wine License and are required to have a valid State ABC permit. Beer & Wine licenses must be renewed annually and are valid from May 1 through April 30 of the following year. To obtain an application or for more information, visit www.raleighnc.gov, email RevenueServices@raleighnc.gov or call 919-996-3200.



Permits Required

To help protect the public from faulty or dangerous construction, unplanned growth, erosion and other dangerous or undesirable situations, the City of Raleigh administers a construction permit program. Through this permit and inspection process, the City enforces state and local ordinances and codes regarding building, electrical, plumbing and heat/air conditioning work, and soil erosion, sedimentation and zoning issues.

Before performing any of the following work, visit the Development Services Customer Service Center, at One Exchange Plaza, Suite 400, or call 919-996-2495:

- construct any new building or structure;
- alter or repair any existing structure;
- add to or change electrical wiring, plumbing lines or fixtures or a heating/air conditioning system;
- change the use of a building, such as converting a residence into a business;
- relocate or demolish a building or structure;
- perform any grading or earth-moving effort that involves an area greater than 12,000 square feet;
- install a sign or swimming pool;
- connect to the municipal water or sewer system;
- construct or alter a sidewalk or driveway on the public right-of-way;
- perform construction activities within or adjacent to the public right-of-way;
- locate a mobile home within the City's jurisdiction;
- locate a construction trailer;
- install gas logs; or,
- replace a furnace or water heater.

Housing and Nuisance Codes

Inspections are made of existing dwellings to ensure compliance with the City's Minimum Housing Code requirements. Provisions of the code require a dwelling to be structurally safe and sound, electrical wiring to be adequate, and water and sewer facilities to be functional.

The accumulation of garbage or trash and overgrown weeds and grass are considered public nuisances. Assuring the removal of these nuisances is a responsibility of the City of Raleigh Housing & Neighborhood Preservation Division.

For assistance in the removal of a public nuisance in your neighborhood or if you have concerns about violations of the Housing Code, call the Housing & Neighborhood Preservation Division at 919-996-2444 or complete a Code Enforcement Request Form found on the City of Raleigh's website at www.raleighnc.gov, search for Housing & Neighborhood Preservation Division.

Rental Registration

The Raleigh City Council has established a rental registration program to promote public health, welfare, good order and safety of the city and its residents who rent residential properties.

All owners of residential rental properties in Raleigh are required to register any such properties they own. Properties must be registered annually between March 1 and April 30. Initial registration of a property is accepted throughout the year. Properties which acquire rental registration status must submit an initial registration prior to renting or offering to rent their property.

The rental registration fees are \$15 for properties/tax parcels with three or fewer residential rental units; \$25 for properties/tax parcels with less than 20 but more than 3 residential rental units; \$50 for properties/tax parcels with 20 or more residential units. Owners of residential properties are responsible for paying rental registration fees.

Additional information is available on the City's website at www.raleighnc.gov or by calling 919-996-2444 or emailing Rental.RegistSupport@raleighnc.gov.

Planning and Development

The mission of the Department of City Planning is to provide guidance for the growth, preservation and development of the City of Raleigh in order to maintain a community of lasting value. The department operates three services divisions to achieve its mission:

The City and Regional Planning Division provides analysis, policy guidance, and information on development trends, the Comprehensive Plan, land use and zoning, urban design, growth management, historic preservation, the City's annexation process, and demographic and economic conditions within the city and its planning area.



Current Planning Services Division reviews, records, and provides information regarding development plans, subdivisions, special-use permits, street name changes, street addresses, map recordation, development fee reimbursements and other issues.

The City's Urban Design Center, located in Downtown Raleigh, is staffed by a team of urban designers and planners who envision and design solutions that create a better built environment for the City. By engaging and leading the people of Raleigh in deliberate, targeted design discussions, the City strives to build consensus around innovative solutions that encourage all people to be active in shaping the physical form of their community. To learn more, call 919-996-4640.

The Department of City Planning also provides staff support for the City's Planning Commission, Appearance Commission, Raleigh Historic Districts Commission, Board of Adjustment and the Bicycle and Pedestrian Advisory Commission. For more information, contact the Department of City Planning at 919-996-2626.

Community Development

The Community Development Department promotes the development of attractive and affordable housing for Raleigh residents who have low to moderate incomes. The department administers the federal Community Development Block Grant program, Home Investment Partnership program and the Emergency Solutions Grant, and the City's locally funded affordable housing program. Programs make available homeownership opportunities for first-time home buyers, assistance to private and non-profit developers to construct or rehabilitate rental housing, programs to aid the homeless, housing rehabilitation programs and public improvements in targeted community development areas.



For more information, call Community Development at 919-996-4330 or visit the offices at 310 W. Martin Street.

Community Services

The Community Services Department offers a variety of services and programs to engage people in community life and to create thriving neighborhoods throughout the city. Resources for neighborhoods include leadership classes, assistance in forming neighborhood organizations and funding for betterment projects. The department also coordinates volunteer opportunities for seniors and administers the Summer Youth Employment Program, which provides jobs and mentoring for young people.



In addition, the department provides staff support and assistance for Citizens Advisory Councils, the Fair Housing Hearing Board, the Human Relations Commission, the Mayor's Committee for Persons with Disabilities and the Substance Abuse Advisory Commission.

To learn more about how you can participate in these programs or to find out more about available resources, call the Community Services Department at 919-996-6100 or go to www.raleighnc.gov/communityservices.

Leisure Services & The Arts

Parks, Recreation and Cultural Resources

The City of Raleigh Parks, Recreation and Cultural Resources Department strives to encourage, provide, promote and protect quality leisure, recreation and cultural opportunities, facilities and environments that are essential for the enhancement of the lives of our residents.



Raleigh's award-winning Parks, Recreation and Cultural Resources Department offers a wide variety of leisure services for all city residents at more than 200 different sites. These facilities include major parks, 40 staffed community centers, two art centers, a BMX champion race track, 112 tennis courts at 25 locations, five lakes, two theaters and two historic homes available for meetings and special events. A total of nine swimming facilities are available to enjoy. The department also manages a skate park, urban wetland center, off-leash dog areas, teen center, two active adult centers, indoor playground and City museum.

In addition to great places, the Parks, Recreation and Cultural Resources Department offers a variety of programming opportunities. Extensive therapeutic leisure programs are provided for persons with mental, physical, visual or hearing disabilities. Summer camps, year-round athletic programs and a variety of other recreational, educational and adventure programs for seniors, adults, teens and youth are available. The parks system consists of 9,845 acres and 107 miles of greenway.

For more information, call 919-996-3285 or visit parks.raleighnc.gov, twitter.com/raleighparks, facebook.com/raleighparks or youtube.com/raleighparksandrec.

Raleigh Arts

A part of the Parks, Recreation and Cultural Resources Department, the Office of Raleigh Arts administers the programs of the Raleigh Arts Commission and the Public Art and Design Board, and supports the Pullen and Sertoma arts centers.

To nurture the wellbeing of our residents, enhance the vibrancy of our communities and advance Raleigh's cultural and economic sustainability, Raleigh Arts supports performances, exhibits, festivals and educational events through the Arts Grants Program; commissions and maintains works of public art; originates exhibitions at the Block Gallery in the Raleigh Municipal Building and at the Pullen and Sertoma arts centers; and administers the Medal of Arts, Piedmont Laureate and Gifts of Gold programs.

For more information, visit www.raleighnc.gov/arts or call 919-996-3610. The Office of Raleigh Arts is located at 127 W. Hargett Street, Suite 408.



Duke Energy Center for the Performing Arts

The Duke Energy Center for the Performing Arts is considered one of the most versatile performing arts facilities in the southeast and is home to the North Carolina Theatre, the Carolina Ballet and the North Carolina Symphony.

The Duke Energy Center for the Performing Arts consists of Memorial Auditorium, Fletcher Opera Theater, Meymandi Concert Hall and Kennedy Theatre. For more information, call 919-996-8700 or visit www.dukeenergycenterraleigh.com.



City Plaza

Located on the 400 block of Fayetteville Street, City Plaza is the epicenter of a thriving and vibrant Downtown. Design elements of the plaza include flexible seating, an interactive water fountain, planters and trees. The four bold 55-foot light towers that integrate LED lights and stainless-steel oak leaves provide a special signature to this open public space.

City Plaza hosts arts and cultural festivals, concerts, celebrations and special events throughout the year.



Red Hat Amphitheater

The Red Hat Amphitheater sits adjacent to the Raleigh Convention Center. With a seating capacity of 6,000, this facility which opened in the spring of 2010, hosts concerts, music and cultural festivals, and other special events. For more information, call 919-996-8800.

Raleigh Convention Center

The state-of-the-art 500,000 square-foot Raleigh Convention Center includes 20 meeting rooms, an exhibit hall with 150,000 square feet of space, and a 32,000 square-foot ballroom that can seat up to 3,600. An attached four-star Marriott Hotel offers 15,000 square feet of meeting space. For more information, call 919-996-8500.





Information Services

Raleigh Television Network

Raleigh Television Network (RTN), a division of the City of Raleigh Public Affairs Department, provides local non-commercial public access, education and government access television telecasts.

RTN 10 is Raleigh's channel for public-access broadcasting. RTN 10 features programs brought to you by individuals and organizations from throughout Raleigh. Raleigh Television Network is the Capital City's hand-held mirror. Watch it to see what your neighbors are up to. Become a local producer and share yourself with all of Raleigh!

RTN 11 covers your local government. Government Access allows residents to keep tabs on their City, County and Public Schools. Stay up-to-date with important information, Police and Fire department's events and notices, and enjoy City events occurring Downtown and in surrounding areas. RTN 11 also broadcasts the meetings for the Raleigh City Council, Wake County Board of Commissioners, the Wake County School Board, and the Raleigh Planning Commission.

RTN 18 offers Raleigh's citizens continuing education opportunities. Live classroom lessons and educational programming are offered by the Cooperating Raleigh Colleges and surrounding educational organizations. RTN provides live coverage of Wake County Board of Commission meetings.

RTN 22 is the information channel broadcasting a community billboard of events and available services. It is also an inspirational station broadcasting local religious programs in the evenings.

RTNSV is available! RTN is proud to offer this streaming video service, featuring a live on-line feed of RTN 11 and select on-demand programming, such as City Council meetings. Just visit www.raleighnc.gov!

Residents are invited to join RTN and learn to create and broadcast their own television programs. For more information, call the Raleigh Television Network at 919-996-6278, visit the studio at 310 W. Martin Street or visit the City's website at www.raleighnc.gov/rtn.

Downtown WI-Fi



Looking to get online? The City of Raleigh, in cooperation with the Downtown Raleigh Alliance, provides free Wi-Fi services to Downtown business professionals, visitors and shoppers. Service is available in designated outdoor public spaces, including City Plaza, Fayetteville Street, Nash Square, Moore Square, the Raleigh Convention Center area, and the Duke Energy Center for the Performing Arts. This Wi-Fi service is for outdoor use only.

Free outdoor Wi-Fi access is also available in Pullen Park and Annie Louise Wilkerson, MD Nature Preserve Park.

City Website

Visit our website often at www.raleighnc.gov for the most up-to-date information on City services.

The Center for Digital Government named the City's website a 2013 Best of the Web winner.

MyRaleigh Subscriptions



Current information about Raleigh is available through email and wireless alerts. MyRaleigh Subscriptions is a free subscription service offered to residents by the City of Raleigh. Subscribers may select to receive email or text message notifications. This service provides residents with relevant information by delivering only the news they select from a list of over 100 topics. The topics include alerts, newsletters, meeting agendas, news releases, event information, project updates, service notices, recreation information, and more. To learn more, visit the City's website at www.raleighnc.gov and go to Subscriptions.

City Observed Holidays

New Years Day	January 1
Martin Luther King Jr. Day	Third Monday in January
Good Friday	Good Friday
Memorial Day	Last Monday in May
Independence Day	July 4 (Closed Friday or Monday when July 4th occurs on a weekend)
Labor Day	First Monday in September
Veterans Day	November 11 (Closed Friday or Monday when November 11 occurs on a weekend)
Thanksgiving	Fourth Thursday and Friday of November
Christmas	December 24 and 25 (Closest weekdays when December 24 and/or 25 occur on a weekend)

Taxes

The City of Raleigh is located in Wake County, and both City and County taxes are collected by the Wake County Revenue Department. For questions about property taxes, call the Wake County Revenue Department at 919-856-5400. Property tax valuations are set county-wide every eight years.

Property is taxed for the fiscal year, which begins on July 1 and ends the following June 30. Anyone owning property in the City as of January 1 will receive a tax bill in July or August. The City and County tax rates are set by Raleigh City Council and the Wake County Board of Commissioners at the beginning of each fiscal year and, therefore, are subject to change from one year to another.

If an area is annexed into the City at any time during the year other than the month of June, residents and property owners in that area will receive a one-time prorated tax bill directly from the City.

In 2005, the North Carolina General Assembly passed a law to create a combined motor vehicle registration renewal and property tax collection system. The law places the responsibility of motor vehicle tax collection with the N.C. Division of Motor Vehicles (NC DMV). Under this Tag & Tax Together program, your vehicle registration renewal and property tax are due the same month each year. The NC DMV will send a combined notice that includes both the vehicle registration fee and property taxes. You will not be permitted to renew your tag without paying all taxes owed on the vehicle.

City Elections

Elections for the Raleigh City Council are held every two years. Election years are always odd-numbered years (example: 2015, 2017...).

Raleigh is divided into five districts: A, B, C, D and E. One council member is elected from each of the five districts; the mayor and two at-large council members are elected by all of the eligible voters in the city. Each voter, therefore, is entitled to vote for four persons — a district council member, two at-large council members and the mayor.

In order to vote, you must be registered. You may register to vote at the Wake County Board of Elections Office, 339 S. Salisbury St., at any branch of the Wake County Public Library, or when getting a driver’s license from the North Carolina Division of Motor Vehicles. Registration books generally are closed one month prior to an election.

After you register to vote, you will receive a card from the Wake County Board of Elections notifying you of your precinct and where your polling place is located.

For more information about elections, call the Wake County Board of Elections at 919-856-6240 or visit the County’s website at www.wakegov.com.

City of Raleigh Administrative Officers

City Manager, Ruffin Hall.....	919-996-3070
City Attorney, Thomas A. McCormick, Jr.....	919-996-6560
City Clerk, Gail G. Smith.....	919-996-3040
Asst. City Manager, Dan Howe.....	919-996-3070
Chief Information and Community Relations Officer, Gail Roper	919-996-4645
Chief Finance Officer, Perry E. James III.....	919-996-3215
City Council / Mayor’s Office.....	919-996-3050
Community Development Director.....	919-996-4330
Community Services Director, Dwayne Patterson.....	919-996-6100
Convention Center/Performing Arts Center, Director, Roger Krupa..	919-996-8500
Emergency Communications Director, Barry Furey.....	919-996-3530
Fire Chief, John McGrath.....	919-996-6115
Human Resources Director, C. Stephen Jones	919-996-3315
Parks, Recreation and Cultural Resources, Director, Diane Sauer ..	919-996-3285
Chief Planning and Economic Development Officer, Mitchell Silver..	919-996-2626
Police Chief, Cassandra Deck-Brown	919-996-3385
Public Affairs Director, Jayne Kirkpatrick.....	919-996-3100
Public Utilities Director, John Carman.....	919-996-4540
Public Works Director, Carl Dawson, Jr.....	919-996-3030
Solid Waste Services Director, Fred Battle.....	919-996-6890





Raleigh Community Profile

Introduction

Raleigh, the Capital City of North Carolina, remains one of the fastest growing areas in the country. A great economy, top educational institutions, and outstanding health care facilities are some of the attributes that attract people to the triangle area. The mild climate, diverse work force and proximity to Research Triangle Park combine to make Raleigh a great place to live.

Population

City of Raleigh	416,468
Wake County	929,780
North Carolina	9,656,401

Source: Census Population Estimate Program, July 1, 2011

- 3.56 persons per acre population density in the corporate limits

Source: City of Raleigh Planning and Development Department

- 590,560 persons projected in year 2035

Source: Capital Area Metropolitan Planning Organization

Geography

Land Area: (July 2012)

City of Raleigh	144.386 square miles
Planning Jurisdiction	183.837 square miles
Wake County	857 square miles

Source: City of Raleigh Planning and Development Department

Elevation 434 feet above sea level

Average annual high	74.3 F
Average annual low	52.1 F
Annual precipitation	47.64 inches
Annual snowfall	0.9 inches

Source: State Climate Office of NC, July 2011-June 2012

Taxes

Assessed Valuation FY 12-13 projected	\$50,560,000,000
City Tax Rate.....	\$.3826 per \$100 of assessed value
County Tax Rate.....	\$.5340 per \$100 of assessed value
Total.....	\$.9166 per \$100 of assessed value

Source: City of Raleigh Office of Management and Budget

City Government

Form of government.....	Council / Manager
City Budget 2012-2013.....	\$672,053,702
Per Capita Expenditure.....	\$1,664
Municipal Service Cost for \$178,335 home.....	\$1,634

5-yr Capital Improvement Program.....	\$662,887,302
Utilities.....	62.5%
Transportation	11.6%
Parks	2.54%
General Public Improvements.....	5.25%
Housing	3.03%
Stormwater	4.93%
Technology	4.85%
Convention Center & Performance Facilities.....	5.24%

AAA Credit Rating by Standard & Poor's, Moody's and Fitch IBCA.

Source: City of Raleigh Office of Management and Budget

Public Safety

Police (as of July 1, 2012)

Stations	8
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(6 main, 1 special operations, 1 detective)



Sworn officers777
 1.86 sworn officers per 1000 population

Fire (as of July 1, 2012)

27 physical stations (station 1 & 13 operate in the same location),
 one station is under construction
 Firefighters547
 1.31 firefighters per 1000 population

Raleigh-Wake 911 Emergency Center110 employees
Sources: Raleigh Police Department, Raleigh Fire Department and Raleigh-Wake Emergency Communications Center

Parks and Recreation

City parks136
 Staffed centers34
 Non-staffed programmed centers.....6
 Art centers2
 Tennis courts at 25 locations112
 Public swimming pools.....8
 Open Space Areas.....82
 Acres of parks and greenways.....9,494
 Miles of greenways.....78

Source: City of Raleigh Parks and Recreation Department, July 2012

Utilities

Number of Customers Served
 Water & Sewer: City of Raleigh.....133,545
 Electricity: Progress Energy.....172,250
 Natural Gas: PSNC Energy.....125,180

Raleigh (and merged areas) Municipal Water & Sewer Capacity

Water Treatment Capacity (Peak).....106.0 MGD
 Water Treatment Utilization (Avg. daily).....50.3 MGD
 Wastewater Treatment Capacity64.85 MGD
 Wastewater Utilization.....42.0 MGD

Education/Enrollment

Fall 2012-Spring 2013

North Carolina State University35,000





Shaw University	2,702
St. Augustine's College	1,506
Meredith College	2,175
Wake Technical Community College	66,042
William Peace University	791
Wake County Public Schools Enrollment.....	149,508

Persons over 25 years of age with:

High School Diploma or higher	91.7%
Bachelor's Degree or higher	46.2%

Source: 2010 ACS, 1-year Estimate

Transportation

Raleigh-Durham International Airport (2011)

Passengers incoming & departing	9.1 million
Cargo handled	87,819 tons
Daily arrivals and departures	530
Passengers (daily)	25,099
Cargo tonnage handled (daily)	240
Major Airlines / Regional Carriers	9/6

- American Airlines
- Air Tran
- Continental Express
- Jet Blue Airways
- Southwest
- United Expressway
- Air Canada
- Continental
- Delta
- Midwest Airlines
- United
- U.S. Airways

Source: RDU Airport Authority

Trains

Serving Raleigh (daily) 6 trains
 Amtrak 192,434 Raleigh boardings and alightings (2011)

Source: Amtrak NC State Fact Sheet

Capital Area Transit (CAT) - City Bus System (FY '12)

Buses	100
Peak hour service	67
Riders per year	6.4 million approx.

Source: Capital Area Transit

Triangle Transit - Regional Bus System (FY '11)

Total Buses	62
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Peak hour service50
 Riders per year in the Raleigh Area.....600,000 approx.
Source: Triangle Transit

Media

Examples of Area Television Stations

- WRAL-5 CBS
- WNCN-17 NBC
- WLFL-22 WB
- WUNC-4 PBS
- Community Access Ch-10
- WTVD-11 ABC
- WRAZ-50 FOX
- WRDC-28 UPN
- WRMY-47

23 Area Radio Stations

Examples of Area Newspapers

Daily: The News and Observer
Weekly: Triangle Business Journal, The Spectator, The Independent,
 The Carolinian, Triangle Business Weekly

General Information

Hospitals: (approx. 1847 beds)

- Rex
- Wake Medical Center
- Duke Health Raleigh Hospital

Wake County Public Libraries.....20
 Hotels/Motels120 (13,650 rooms)
 Places of Worship250+
 Financial Institutions.....150 locations approx.

Source: City of Raleigh Planning and Development Department

Development

Value of Residential Construction Authorized - 2011

Raleigh.....\$342,095,836

Residential Lots or Units Approved - 2011

Raleigh2,316
 5 Year Average.....3,210

Commercial Building Permit Value - 2011

Raleigh	\$637 Million
5 Year Average.....	\$710 Million

Source: City of Raleigh Development Services

Household Characteristics

Total Households.....	162,999
Average household size.....	2.36
Average family size	3.06
Median age.....	31.9 yrs

Source: 2010 Decennial Census

Race & Ethnicity

White alone	57.5%
Black or African American alone	29.3%
American Indian & Alaskan Native alone.....	0.5%
Asian alone.....	4.3%
Native Hawaiian & Other Pacific Islander alone	n/a
Some other race alone	5.7%
Two or more races.....	2.6%
Hispanic or Latino	11.4%

Source: 2010 Decennial Census

Educational Attainment

Percentage high school graduate or higher.....	91.7%
Percentage Bachelor's degree or higher	46.2%

Source: 2010 ACS 1-year estimate

Place of Birth

Native	85.2%
Foreign Born.....	14.8%

Source: 2010 ACS 1-year estimate



Housing

Single Family Units.....	61.7%
Multi-family Units.....	38.3%

Source: 2010 ACS 1-year estimate

Total Housing Units (2010 Census).....	176,124
Median Contract Rent	\$656
Average Home Sale Price.....	\$229,863

Source: ACCRA, Third Quarter 2012

Employment Wake County Employment by Sector

Sector	Number	Percent
Natural Resources & Mining	1,039	0.23%
Manufacturing	19,193	4.32%
Construction	24,972	5.62%
Trade, Transportation & Utilities.....	82,210	18.49%
Information	17,219	3.87%
Financial Activities.....	25,121	5.88%
Professional & Business Services	86,674	19.49%
Educational & Health Services	85,727	19.28%
Leisure & Hospitality	49,407	11.11%
Other Services	13,839	3.11%
Public Administration.....	39,225	8.82%
Unclassified.....	n/a	
TOTAL 444,626		100%

Source: NC Division of Employment Security, 3rd quarter of 2011

Average Annual Unemployment Rates (July 2012)

Raleigh	7.5%
Wake County	8.0%
N.C	10%
U.S.....	8.6%

Average Annual Unemployment Rates (5 Yr. Average 2007-2011)

Raleigh	6.1%
Wake County	6.6%
N.C	8.5%
U.S.....	7.6%

Source: NC Division of Employment Security

Estimated Raleigh Employment 2005.....259,835

Projected Raleigh Employment 2035429,436

Source: Capital Area Metropolitan Planning Organization

Economic Characteristics

Wake County Per Capita Income (2011).....	\$42,555
NC Per Capita Income (2011)	\$36,164
MSA Median Family Income (2011)	\$40,631

MSA= Metropolitan Statistical Area for the Raleigh-Cary Region

Source: Bureau of Economic Analysis

Visitors

Raleigh/Wake County visitors in 2011

10.8 million

Source: Greater Raleigh Convention and Visitors Bureau

This Community Profile was prepared by the Department of City Planning, Long Range Planning Division.

For more information, please call 919-996-2626 or visit the City of Raleigh website at www.raleighnc.gov. 10/12

R LINE

Experience the R-LINE, an eco-friendly approach to urban transportation. This FREE circulator service features hybrid electric buses that will connect you to restaurants, retail, entertainment venues, museums, hotels, and parking facilities in downtown Raleigh. Buses run every 10-15 minutes, so whether you're a resident, employee or visitor, it's a great way to get around downtown.

HOURS OF OPERATION

Monday - Wednesday

7am - 11pm

Thursday - Saturday

7am - 2:15am

Sunday

1pm - 8pm

Legend

- Parks
- Civic / Government
- Transit
- Hotels
- Attractions
- Parking
- Parking Entryway
- Direction of Traffic
- Visitor Information
- Railroad Tracks
- R-LINE Route
- R-LINE After 6:30pm Route

R1 State Capitol

- State Capitol Building (C3)
- Legislative Building (C3)
- Executive Mansion (D3)
- State Archives (D3)
- Post Office (E3)
- Haywood Hall (D3)
- NC Museum of History (C3)
- Capital Area Visitor Information
- NC Museum of Natural Sciences and Nature Research Center (C3)

R2 State Government

- NC Division of Tourism, Film & Sports Development (C2)
- Days Inn Downtown (B2)
- Oakwood Inn B&B (E2)

R3 Seaboard Station

- Archdale Building (C1)

R4 West Street

- Hampton Inn and Suites (A1)

R5 Glenwood South at Tucker Street

R6 Glenwood South at North Street

- Greyhound Bus Terminal (B3)
- Days Inn Downtown (B2)

R7 Glenwood South at Willard Street

R8 Morgan Street at Harrington Street

R9 Municipal Complex

- Nash Square (B4)
- City of Raleigh Municipal Complex (B4)
- Clarion State Capital (B3)

R12 Amtrak

- Raleigh Police Department (B5)
- Wake County Public Safety Building (C5)
- Red Hat Amphitheater (B6)
- Contemporary Art Museum (B5)
- Amtrak Rail Station (A5)

R13 Raleigh Convention Center

- City Plaza
- Raleigh Convention Center (C6)
- Raleigh Marriott City Center (C6)
- Sheraton Raleigh Hotel (C5)

R14 Performing Arts Center

- Greater Raleigh Chamber of Commerce (C7)
- Progress Energy Center for the Performing Arts (C7)

R15 City Center Deck

- Wake County Courthouse (C5)
- Greater Raleigh Convention and Visitors Bureau (C5)
- Artspace (D5)
- City Plaza

R16 Blount Street Deck

- Wake County Courthouse (C5)
- Post Office (C5)
- Moore Square Transit Station (D4)

R17 City Market at Moore Square

- Moore Square (D4)
- Artspace (D5)
- City Market (D5)

R18 Hargett Street at Blount Street

- Moore Square (D4)
- Federal Government Complex (D4)
- Marbles Kids Museum & Wells Fargo IMAX Theater (D4)

R19 Hargett Street at Wilmington Street

- Moore Square Transit Station (D4)
- Raleigh City Museum (C4)

R20 New Bern Place

- State Capitol Building (C3)
- Federal Government Complex (D4)
- Downtown Raleigh Alliance (D4)
- Post Office (E3)

After 6:30pm

R10 Warehouse District at Hargett Street

R11 Warehouse District at Davie Street

- Contemporary Art Museum (B5)
- Amtrak Rail Station (A5)



The City of Raleigh
raleighnc.gov
March 2014