



City Of Raleigh

NORTH CAROLINA

Dear Residential Customer,

If you no longer wish to have your irrigation system in service and you do not have an irrigation meter, one of the following processes should be followed to disconnect your irrigation service:

1. If you, the homeowner, decide to remove your irrigation line and cap or plug the point of service on your domestic line, you must do the following:
 - a. Go to Development Services on the 4th floor of One Exchange Plaza or the branch at 8320 Litchford Road and purchase a plumbing permit in your name
 - b. Complete the work of capping or plugging the line. Work must conform to the NC Plumbing Code
 - c. You should not fill the ditch until the inspection has been completed
 - d. Call 919-996-2500 for an inspection on the work
 - e. Once the inspector has passed the work, you can fill the ditch
 - f. The homeowner should attach a copy of the signed permit to the Permitted Termination Form and submit to the Cross Connection Program office.

2. If you, the homeowner, decide to hire a plumber to do the work, you must do the following:
 - a. Hire a plumber and have him/her purchase the permit
 - b. The work is preformed to disconnect the irrigation service and plug or cap the line
 - c. The plumber should call for an inspection at 919-996-2500
 - d. Once the inspection is completed, the ditch can be filled
 - e. The homeowner should attach a copy of the signed permit to the Permitted Termination Form and submit to the Cross Connection Program office.

Cross Connection Program

Office: 919-996-2747

Fax: 919-996-1868

Mailing: City of Raleigh

c/o: Cross Connection Program

3304 Lake Woodard Dr. Bldg. 200

Raleigh, NC 27604

One Exchange Plaza

1 Exchange Plaza, Suite 1020
Raleigh, North Carolina 27601

City of Raleigh

Post Office Box 590 • Raleigh
North Carolina 27602-0590
(Mailing Address)

Printed on Recycled Paper

Municipal Building

222 West Hargett Street
Raleigh, North Carolina 27601



City of Raleigh
Public Utilities Department

CROSS CONNECTION PROGRAM



PERMITTED TERMINATION OF SYSTEM

This form is to affirm that my irrigation system on the City of Raleigh’s public water supply has been completely removed or capped/pugged according to the NC Plumbing Code and inspected by the responsible municipality. The City of Raleigh shall not be held liable for any cause, for failure to detect any facility or residence that has not properly disconnected irrigation lines from the public water supply nor shall this letter diminish the responsibility of any property owner from whose property a contamination of the public water supply may originate.

Owner: _____

Address: _____

City: _____ NC, Zip Code: _____

Signed: _____ Date: _____

Permit Number: _____ Date of Inspection: _____

Please attach copy of the inspector signed permit to this form and submit via:

Fax: 919-996-1868

Email: cross.connection@raleighnc.gov

Mail: City of Raleigh

c/o: Cross Connection Program
3304 Lake Woodard Dr. Bldg 200
Raleigh, NC 27604

One Exchange Plaza

1 Exchange Plaza, Suite 1020
Raleigh, North Carolina 27601

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